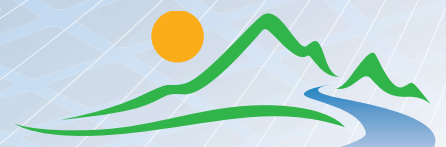


community plan 2011-2022

Funded in partnership with QGC



Prepared by
Jim Cavaye



NORTH BURNETT
REGIONAL COUNCIL

welcome

to north burnett regional council's 2011–2022 community plan



Copies of the Community Plan

Copies of the Community Plan are available free of charge electronically on council's website - visit: www.northburnett.qld.gov.au

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Acknowledgement of Aboriginal and Torres Strait Islander Peoples

The North Burnett Regional Council acknowledges the traditional custodians of country in the North Burnett region – the Wakka Wakka, Wulli Wulli, Goereng Goereng, Djaku-nde, Jangerie Jangerie, Kabbi Kabbi, Gurang and Taribelang Bunda Peoples. We also acknowledge the cultural diversity of all Aboriginal and Torres Strait Islander People, elders past and present and the significant contribution Aboriginal and Torres Strait Islander People have made and continue to make to shaping the identity of the North Burnett and Australia.

a message from our mayor

The North Burnett Region has long been a productive and scenic region with safe, friendly and active communities. The many assets of the region include its unique history, its diverse rural economic base, local services and infrastructure and the many volunteers and community organisations that support local communities. Yet the region faces challenges such as ongoing economic adjustment, maintaining the quality of the environment, ensuring appropriate services are available and creating further opportunities, particularly for young people.

The community plan is crucial to addressing these challenges and ensuring that the region's assets are maintained and enhanced. It brings together a wide range of sectors and communities across the region and describes a common direction and practical actions to achieve it.

The plan is based on the views and aspirations of residents and a wide range of community members have been directly involved in shaping the plan. Many actions will also require a joint effort. Some actions relate to local government but most will require effort and resources from State government, the private sector and the community itself.

The development of the community plan was a community effort. I sincerely thank the many residents of the towns and surrounding rural areas of the region who contributed their time, knowledge and insight to the plan. I wish to acknowledge the considerable support of QGC and its funding partnership with North Burnett Regional Council that made possible the development of such an important guide for the region's future.

Cr Joy Jensen

**Mayor
North Burnett Regional Council**



development of the community plan

The community was engaged in the development of the plan in the following ways:

- A Community Plan Reference Group was established including key community members from across the region, NBRC Councillors and the project consultant.
- Discussions were held with a wide range of organisations, community groups and key individuals on the following topics:
 - o Young people,
 - o Seniors and ageing,
 - o People with a disability,
 - o Multicultural community,
 - o Aboriginal and Torres Strait Islander People,
 - o Creative arts and heritage,
 - o Environment,
 - o Health and well being,
 - o Sport and recreation,
 - o Education and skilling,
 - o Employment,
 - o Business,
 - o Community facilities and services,
 - o Regional infrastructure.
- Six community forums were held – one in each of the major towns in the region - Biggenden, Eidsvold, Gayndah, Monto, Mt Perry and Mundubbera,
- Feedback forms were distributed throughout the region for both individuals and organisations to provide input,
- The NBRC website included an option for people to provide input.



vision statement

The North Burnett Region in 2022 will be an active and thriving region with a projected population of 15,000. It will be a cohesive region with strong social networks, a diverse and progressive economy and adequate access to services. A strong sense of innovation and community resilience, supported by inclusive leadership and community participation, will progressively enhance the environmental, social, economic and cultural assets of the community.

The vision is addressed under five key topics:

- Infrastructure,
- Social wellbeing,
- Economic development,
- Environmental management,
- Governance.

Each topic area has one or more outcome areas as shown in Figure 1:

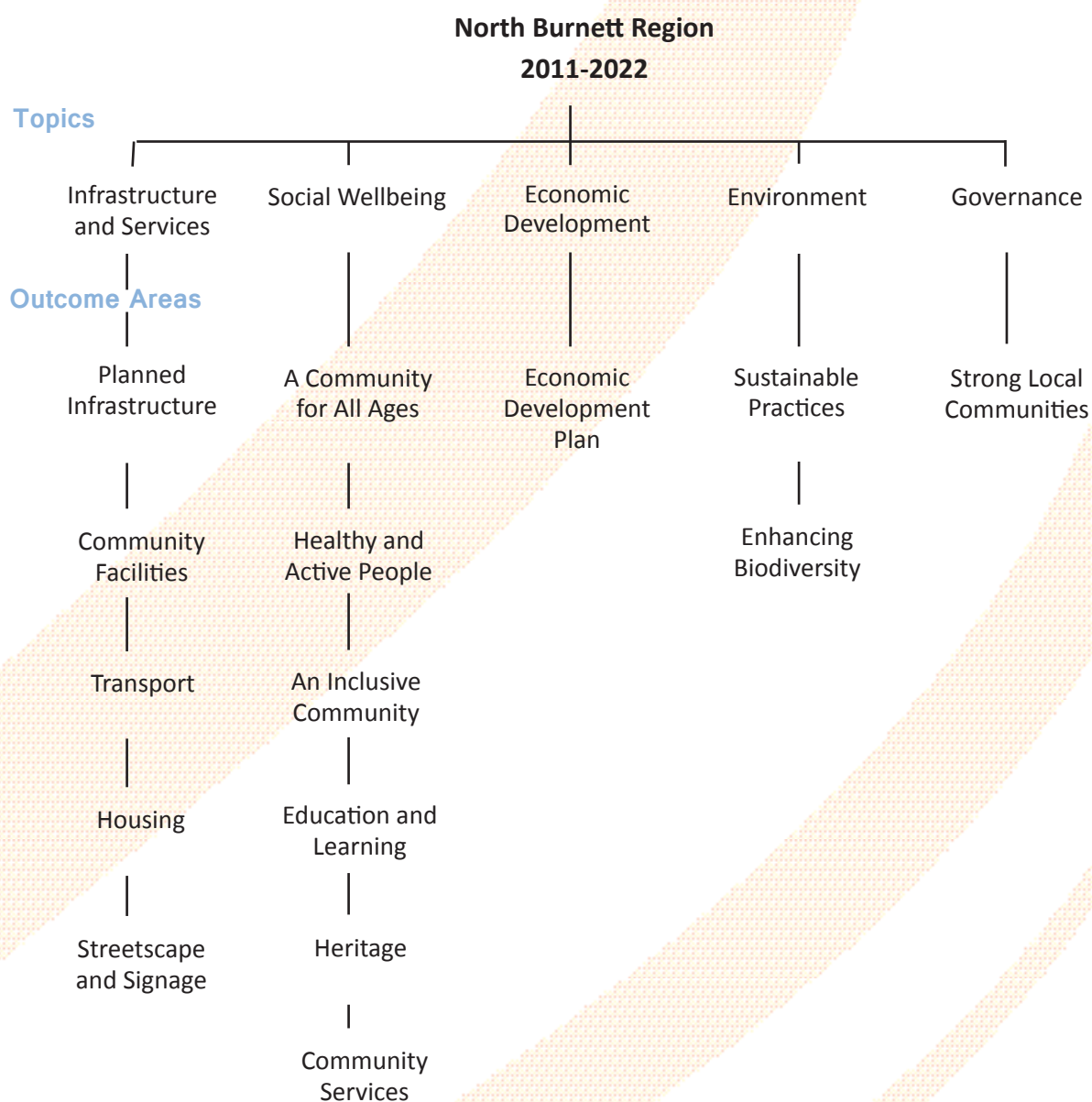


Figure 1. The Topics and Outcome Areas of the Community Plan

infrastructure

planned infrastructure that meets community needs

Outcomes

Adequate planning and strategic investment would ensure that infrastructure meets the needs of communities and underpins the economic growth of the region.

Performance Indicators

- The level of investment in infrastructure from both public and private sources,
- The number and size of infrastructure projects that are constructed and maintained,
- The extent to which infrastructure development meets community needs.

Key Achievements	Actions	Resources Required*	Potential Stakeholders	Council Role
Roads				
An improved major roads network	Maintain strategic road planning and investment using existing NBRC processes in line with DTMR planning	H	<ul style="list-style-type: none"> • NBRC • DTMR • DLGP 	Provider, Advocate
	Advocate to fully seal the Gayndah-Mt Perry Road	H		
	Advocate to fully seal the Gladstone-Monto Road	H		
	Advocate to upgrade the A3 Highway			
	Advocate to fully seal the Monto-Mt Perry Road	H		
	Advocate to upgrade the Biggenden-Maryborough Road	H		
	Upgrade the Boyne River Bridge	H		
Improved access for B Doubles and large trucks	Continue to establish and expand the B Double network	H	<ul style="list-style-type: none"> • NBRC • DTMR • Federal Govt 	Provider, Advocate
	Develop options to manage B Double traffic on minor roads such as establishing strategically located transport depots	H		
	Continue the upgrade of bridges on an ongoing basis	H		
Having well maintained and safe roads	Continue with road widening and improvements in road safety on a priority basis	H	<ul style="list-style-type: none"> • NBRC • DTMR 	Provider, Advocate
	Maintain roads to high standard in line with resources	H		

* Resources required: High level of funding or other resources required, H; Medium, M; Low, L

infrastructure

planned infrastructure that meets community needs

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Rail				
Re-establishing rail services where viable	Investigate the feasibility of re-establishing high priority rail services and the possibility of mining activity making rail transport cost effective	M	<ul style="list-style-type: none">• DTMR• QR• Industry• DEEDI	Advocate
Telecommunications				
Having adequate mobile phone and internet access	Develop a business case and advocate to private providers to expand mobile phone and internet access	M	<ul style="list-style-type: none">• Private providers• NBRC	Advocate
	Maintain awareness of national and state initiatives to improve access to high speed broadband	L	<ul style="list-style-type: none">• NBN Co• Federal Govt	
Enhancing TV reception	Develop a business case and advocate to private providers to expand reception	L	<ul style="list-style-type: none">• Private providers• NBRC	
Water				
Adequate high quality potable water supplies	Review potable water supplies and liaise with DLGP to ensure efficient long term supply	M	<ul style="list-style-type: none">• NBRC• DLGP	Provider
	Review potable water quality and investigate options to improve water quality	M	<ul style="list-style-type: none">• NBRC	Advocate
	Maintain required standards for drinking water	H	<ul style="list-style-type: none">• QH	
	Upgrade water infrastructure over time in line with available resources and required standards	H	<ul style="list-style-type: none">• NBRC	Provider
Adequate water supply for horticulture and agriculture	Liaise with DERM to enhance adequate supply and management of irrigation water	L	<ul style="list-style-type: none">• DERM	Advocate

infrastructure

planned infrastructure that meets community needs

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Sewerage				
Enhanced access to sewerage and maintenance of high public health standards	Upgrade town sewerage systems over time in line with available resources and required standards	H	<ul style="list-style-type: none">NBRCQH	Provider
	Extend access to sewerage over time in line with available resources	H		
Power				
Adequate and reliable power supply	Power suppliers to maintain the electrical and gas supply network to a high standard	H	<ul style="list-style-type: none">Private providers	Advocate
Aviation Infrastructure/Disaster Management				
Enhanced aviation infrastructure	Review aviation infrastructure and develop a strategy for the establishment and improvement of aviation facilities in the region. This is likely to include the investigation of options for the best use of the six airstrips in the region and a feasibility study for the construction of an airpark in the region.	H	<ul style="list-style-type: none">NBRCEMQCASADEEDI	Facilitator
Disaster Management				
Having adequate infrastructure and coordination to best prepare for and manage disasters	Investigate and audit the capability of all regional centres to handle disasters, including work to identify and establish a Regional Disaster Coordination Centre site in the region	H	<ul style="list-style-type: none">EMQNBRC	Facilitator

infrastructure community facilities

Outcomes

The region would have facilities that support a high quality of life and allow people to access services and support that are timely and affordable. Facilities would be effectively developed to maximise benefits across the region and adequately maintained.

Performance Indicators

- The extent of facilities that are available in communities,
- The number of people using facilities,
- The level of community satisfaction with facilities

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Community Facilities				
A high standard of facilities that would support a vibrant community life and strong local economy	Develop and progress a detailed plan of facilities required in each community and those that can be most efficiently shared between communities	H	<ul style="list-style-type: none"> • Community organisations • NBRC 	Provider Facilitator
	Develop a Master Plan for the R.M. Williams Australian Bush Learning Centre (possibly modelled on the Desert Knowledge Australia Centre)	M		
	Liaise with community organisations to develop and implement a detailed plan of community facilities to best support needs, reduce costs and encourage cooperative use of facilities	H		
	Investigate the feasibility of establishing and maintain entertainment venues for the region	M		
	Maintain existing community facilities to a high standard in partnership with local community organisations	H	<ul style="list-style-type: none"> • NBRC • DoC (Sport & Recreation Services) 	Provider Advocate
	Maintain and enhance sport and recreation facilities in line to sport and recreation planning. This would include adequate access to public swimming pools in the region and maintenance of pools.	H		
	Maintain and enhance street lighting and footpaths across the region	M	<ul style="list-style-type: none"> • NBRC 	Provider

infrastructure community facilities

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Community Facilities				
A high standard of facilities that would support a vibrant community life and strong local economy	Liaise with State government to ensure facilities for State services are maintained and enhanced such as ambulance, police etc.	M	• Queensland Government	Advocate
	Enhance parks including recreation equipment, landscaping etc.	M	• NBRC	Provider
	Extend the bikeway/walking track network particularly in outlying communities	M		
	Review access to public facilities and develop a schedule to enhance access	M		
Transport				
Communities would be accessible and connected by appropriate transport services that are both convenient and affordable for passengers and financially viable for providers	Review existing transport feasibility studies and develop and progress options for micro-transport such as community small bus services and taxi services in local communities.	H	• NBRC • DTMR • Community organisations	Advocate Facilitator
	Advocate to retain the current bus service from the region to Bundaberg.	L	• DTMR • Private provider • NBRC	Advocate
	Liaise with existing transport services provided by community groups and HACC and investigate ways to expand the service	M	• Community organisations • HACC • Education Queensland	Facilitator

infrastructure community facilities

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Housing				
Adequate affordable housing to maintain the standard of living and attract new residents	Increase the release of land for development in line with planning frameworks including the Wide Bay Burnett Regional Plan, the Sustainable Planning Act and the North Burnett Planning Scheme	H	<ul style="list-style-type: none"> NBRC Private developers DLGP 	Provider Facilitator
	Review and streamline the development approval process to reduce costs and create incentives for construction	M	<ul style="list-style-type: none"> NBRC DLGP 	Provider
	Increase the diversity of housing stock by encouraging more group housing, single units etc.	H	<ul style="list-style-type: none"> Private developers NBRC 	Facilitator
	Establish emergency housing in each major town with appropriate support services	H	<ul style="list-style-type: none"> Department of Communities 	
	Encourage the development of more backpacker and temporary accommodation	M	<ul style="list-style-type: none"> NBRC Private Providers 	
	Maintain awareness of State and National incentive schemes to develop affordable housing	L	<ul style="list-style-type: none"> NBRC Community service providers 	Advocate
	Liaise with the Department of Communities (Housing and Homelessness Services) to maximise the availability of public housing	L	<ul style="list-style-type: none"> Department of Communities (Housing and Homelessness Services) 	

infrastructure community facilities

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Streetscape and Signage				
Attractive communities with a high standard of amenity for local residents and that are easy for visitors to access	Develop streetscape improvement designs for each major town and progress improvements in line with available resources (Workplans have been identified in town walking assessments)	M	<ul style="list-style-type: none"> • NBRC • Community organisations • Local businesses 	Provider
	Improve entrance signage to all major towns and develop consistent signage across the region	M	<ul style="list-style-type: none"> • NBRC • DTMR 	
	Improving signage to attract passing traffic into the central district of towns	M		
	Improve directional signage to key facilities in each town	M	<ul style="list-style-type: none"> • NBRC 	Provider
	Encourage business owners to refurbish and maintain shopfronts and to occupy vacant shops	L	<ul style="list-style-type: none"> • NBRC • Local businesses 	Facilitator
	Improve signage to Visitor Information Centres	L	<ul style="list-style-type: none"> • NBRC 	Provider
	Conducting beautification projects in each community based on designs developed with local residents in line with resources	M	<ul style="list-style-type: none"> • NBRC • Local businesses 	
	Establish more promotional signage to key attractions	L	<ul style="list-style-type: none"> • NBRC 	

social wellbeing

a community for all ages – young people

Outcomes

To attract and retain young people with education and career opportunities, youth-related activities and events and with adequate facilities and services.

Performance Indicators

- The proportion of the population from 12-25 years as identified in the census,
- The enrolment and graduation rate of young people,
- The local employment rate of young people,
- The extent of youth related activities and events.

Key Achievements	Actions	Resources Required*	Potential Stakeholders	Council Role
Activities and events for young people that make life interesting and entertaining	Work with existing youth contacts to involve young people in the development and conduct of at least one youth event in each community per year	M	<ul style="list-style-type: none"> • Service providers • Schools • NBRC 	Facilitator
	Develop a Youth Council and build its role in engaging young people and assisting the development of youth events	L	<ul style="list-style-type: none"> • NBRC • Youth Council 	Provider
	Establish an appropriate youth centre or space in each town with adequate supervision	M	<ul style="list-style-type: none"> • Service providers • NBRC 	Provider
	Involve young people in identifying activity-based infrastructure to be established in each town. This would depend on what local youth see as a priority	M		Facilitator
	Develop stronger links between young people and community organisations	L	<ul style="list-style-type: none"> • Community organisations 	Facilitator
Adequate services are available to support young people and their parents/ guardians	Advocate to enhance <u>local</u> youth support services including more local support workers and more effective outreach of services	M	<ul style="list-style-type: none"> • Service providers • NBRC 	Advocate
Maintain a safe and secure environment for young people and develop personal responsibility for safety	Maintain and enhance existing alcohol and drug abuse awareness and education	M	<ul style="list-style-type: none"> • Queensland Health • Schools 	Facilitator
	Maintain and enhance safe driving awareness and education for young drivers	L	<ul style="list-style-type: none"> • DTMR • QPS 	

social wellbeing

a community for all ages – families and children

attracting population

Outcomes

To maintain a high quality lifestyle for families and children with good facilities and services that attract families to the region and support functional family life

Performance Indicators

- The extent of facilities and services for families and children such as libraries, medical services, and recreation facilities,
- Opportunities for children such as access to childcare centres
- The affordability of housing and the cost of living,
- The number of events and activities appropriate for families.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate services to support families	Expand family health and support services and family support activities and programs.	M	• Service providers	Facilitator
	Extend the services and activities available at libraries	M	• NBRC • Service providers	Provider
	Develop venues as hubs for families to interact and access information and services	M	• Dept of Communities	Facilitator
	Arrange for more family and child friendly activities and events in the region	M	• Community organisations	Facilitator
Having a range of activities and recreation for families and children	Expand sport and recreation facilities and activities including walking tracks, children's playgrounds and upgrade sport and recreation facilities that are affordable for families	M	• Sport and recreation organisations, Department of Communities (Sport and Recreation Services)	Provider Partner
Adequate childcare services	Review the opportunities to expand existing childcare services in each town and have services more affordable. Investigate possible assistance for childcare providers to best meet regulatory requirements in the most affordable way.	H	• NBRC • Community organisations	Facilitator Advocate

social wellbeing

a community for all ages – seniors and ageing

Outcomes

To provide an excellent lifestyle for seniors where they are included in the community, have opportunities to pursue interests and have access to appropriate and services and facilities.

Performance Indicators

- The number of aged care places in relation to demand,
- The extent to which seniors are involved in community organisations,
- The extent of activities and events appropriate for seniors.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate aged care and accommodation available in the region	Liaise with existing aged care service providers to identify and progress ways to keep aged care affordable, and to best meet regulatory requirements in the most affordable way	H	<ul style="list-style-type: none"> • NBRC • Community organisations • Aged care providers • Service providers • Department of Health and Ageing • Department of Communities 	Facilitator
	Liaise with relevant groups to support them in progressing the development of proposals to expand all levels of aged care (independent living, low care and high care) and to expand support services, particularly in-home care	H		Partner
	Develop advocacy cases and funding submissions for aged care accommodation and places for each town and progress as a coordinated aged care accommodation case	H		Advocate
	Liaise with aged care providers for staff to access affordable and appropriate training and for staff to access childcare	H		Advocate
	Liaise with aged care providers and the community to maximise opportunities for local residents to access aged care in their community or at least in the region	L	<ul style="list-style-type: none"> • Aged care providers • Community groups • NBRC 	Facilitator
Adequate health services being available to support seniors	Develop an advocacy case for greater access to local general practitioners in the region and access to a gerontologist	H	<ul style="list-style-type: none"> • NBRC • Queensland Health • Community groups • DTMR 	Advocate
	Develop a transport service for seniors in local communities and better access health specialists in major centres	H		Advocate
Including seniors as key members of communities	Ensure that aged care facilities are connected to community	L	<ul style="list-style-type: none"> • NBRC • Community organisations 	Provider
	Involve seniors in community life and activities	L		
	Ensure that walking paths, buildings and other facilities are accessible for seniors in accordance with the Access Code	L		

social wellbeing community services

Outcomes

Residents have access to a range of suitable and affordable services to support their quality of life.

Performance Indicators

- The extent of services available in the region
- The effectiveness of services meeting community needs
- The level of community awareness of services and ease of access to services
- The level of coordination of services and cooperation between providers

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Expanding the community services available	Review existing services and develop a business case for more services to be delivered in the region including the identification of priorities for additional services. Advocate to funders and services providers for additional services. Specific needs are a local child safety worker, health services and counselling services.	H	<ul style="list-style-type: none"> • Service providers • Queensland Government • Federal Government 	Advocate
	Quantify the unmeasured contribution of community services such as reducing social isolation and networking	L	<ul style="list-style-type: none"> • North Burnett Community Services Network • Key service providers • NBRC 	Advocate Facilitator
	Develop an advocacy case for improvements to data collection to reflect the true need for services in the region. Advocate to change data collection and for further services to meet the real need	L		
	Liaise with service providers and Queensland government to project service needs such as for an ageing population. Develop a forward plan consistent with government planning	M		

social wellbeing community services

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Improving the resources of local service providers	Advocate for increased resourcing and capacity of local service providers	L	<ul style="list-style-type: none">North Burnett Community Services NetworkKey service providersNBRC	Advocate Facilitator
Improving the outreach model of service delivery	Negotiate with outreach social services, employment providers etc. to have more staff located in the region	L		
	Develop a hub or key contact organisation or person in each town to connect outreach services more closely with communities and to better coordinate outreach services (There is a regional community development organisation in Mundubbera and Monto)	L		
	Advocate for outreach services to better coordinate travel and have greater coordination of services in the region (Services are often split north and south)	L		
	Review services delivered, and have clearer performance requirements for funded outreach service providers	L		
Having well coordinated services	Maintain and support the North Burnett Community Services Network as a key coordination body for the region	M	<ul style="list-style-type: none">Service providersDepartment of Communities	Partner
	Improve the continuity of services by developing a case for the rolling over of contracts whilst meeting standards of independence and competitive tendering	M	<ul style="list-style-type: none">North Burnett Community Services NetworkKey service providers	Advocate Facilitator
	Develop greater cross referral of services	L	<ul style="list-style-type: none">North Burnett Community Services Network	
	Develop and promote a directory of all services available and contact details for them	M		
Attracting and retaining more local staff	Develop options to attract and retain more local staff such as secondments and relationships with universities	M	<ul style="list-style-type: none">North Burnett Community Services Network	

social wellbeing

a region of education and learning

Outcomes

To improve the range and quality of education facilities, have greater access to vocational and higher education and increase participation in lifelong learning activities.

Performance Indicators

- The number and standard of education facilities and services,
- The proportion of students progressing from secondary to tertiary education,
- The performance of students leaving high school,
- The level of access to vocational and higher education.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Having year 11 and 12 available at Mundubbera and Biggenden	Enhance advocacy for establishing years 11 and 12 in Mundubbera and Biggenden and investigate alternative ways for students to complete year 11 and 12 subjects locally	H	<ul style="list-style-type: none"> • High schools • P and Cs • Education Queensland 	Advocate
Enhancing educational facilities and options	Advocate for improved facilities and infrastructure at schools and TAFE	H	<ul style="list-style-type: none"> • Education Queensland • Catholic Education • Universities 	Advocate
	Advocate for greater professional development of teachers	M		Facilitator
	Develop ways for school students to interact with universities and other higher education options	L		Advocate
	Advocate to expand educational facilities across the region	H		
Enhancing vocational education	Investigate the further development of Trade Training Centres at high schools (This may include access to existing Trade Training Centres)	H	<ul style="list-style-type: none"> • Education Queensland • DET • RTOs • DET • Chambers of Commerce • Job Services Australia • TAFE • DET 	Facilitator
	Investigate the feasibility of establishing a rural training centre in the region	M		
	Create greater awareness of incentives for employees to take on apprenticeships	L		
	Develop further traineeship opportunities	M		
	Investigate options to establish vocational training to support the resource sector	M		

social wellbeing

a region of education and learning

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Improved opportunities for lifelong learning	Develop further opportunities to enhance lifelong learning for all age groups across the region. This may include formal courses but also informal community learning	L	<ul style="list-style-type: none"> Community organisations NBRC 	Facilitator
Enhancing international links	Maintain and expand links between communities in the North Burnett and communities overseas. This includes the Eidsvold/Eidsvoll and Gayndah/Zonhoven relationships	L	<ul style="list-style-type: none"> NBRC Community organisations 	Facilitator



social wellbeing

healthy and active people

Outcomes

To have a high proportion of the population leading a healthy lifestyle and to have health services that meet community needs.

Performance Indicators

- The health status of the population - the incidence of people being overweight, hospital admissions, and the incidence of chronic disease,
- The extent of health services available locally,
- Waiting times and the extent of after hours access to medical services.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Health and Wellbeing				
Having healthy communities where people maintain healthy lifestyles	Develop and progress facilities, resources and health promotion for residents to maintain healthy lifestyles including good nutrition and exercise	M	<ul style="list-style-type: none"> • Queensland Health • Community organisations • NBRC 	Provider Advocate
	Develop community facilities and services to support physical activity and social connection	M		
Adequate health services	Develop a business case for more services to be delivered in the region including the identification of priorities for additional services including more doctors and allied health professionals in the region	H	<ul style="list-style-type: none"> • Queensland Health • Community organisations • NBRC 	Advocate Facilitator
	Support existing medical practitioners and promote the region to attract and retain more health professionals (This would include advocating for a more cost effective way of transferring medical records)	M		
	Investigate the feasibility of establishing a regional maternity centre for the region	L		
	Progress transport options (see Transport) to improve access to health specialists in larger centres	H	<ul style="list-style-type: none"> • DTMR 	Advocate
	Develop enhanced options for accommodation in Bundaberg, and possibly in Brisbane, for people accessing health specialists	H	<ul style="list-style-type: none"> • Community organisations 	Facilitator
	Develop remote medicine options such as telemedicine	M	<ul style="list-style-type: none"> • Queensland Health 	

social wellbeing

healthy and active people

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate health services	Liaise with medical practitioners to investigate ways of extending access hours	M	• Medical practitioners	Facilitator
Adequate mental health services	Negotiate with Queensland Health to provide improved referral pathways for people with illnesses such as depression and anxiety	L	• Queensland Health	Facilitator Advocate
	Develop a case and advocate for expanded mental health services	H	• Queensland Health	
	Increase community awareness of mental health and the services that are available	L	• Community organisations	
	Attract and retain mental health workers in the region	M	• Queensland Health	
Adequate oral health services	Support the existing public dentist in the region and attract further public dentists to the region	M	• Queensland Health	Facilitator
	Investigate the establishment of a mobile dental van to travel through the region to provide a service for adults	H	• Queensland Health	
Sport and Recreation				
Having adequate sporting facilities and opportunities for people to be physically active	Enhance outdoor recreation through improved infrastructure, signage, road access and signage to recreation areas	H	• Department of Communities (Sport and Recreation Services) • NBRC • Department of Communities • Sport and recreation clubs	Provider Funder Advocate Facilitator
	Develop master plans for sporting precincts such as Archer Park to enable access to funding	M		
	Develop a detailed plan of upgrades to local sporting facilities and progress improvements in line with resources	H		
	Identify and progress opportunities for sporting facilities to be used for multiple purposes such as entertainment	M		
	Link sporting groups with support for grant writing etc.	L		
	Continue to maintain facilities and support volunteers in the maintenance and upkeep of facilities	M		

social wellbeing

an inclusive and diverse community

people who live with a disability

Outcomes

To have people who live with a disability able to access adequate support services, easily access buildings and other areas, and be accepted fully in communities.

Performance Indicators

- The extent of disability support services,
- The level of accessibility in communities,
- The availability of disability housing,
- The level of employment of people with a disability.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate support services	Develop and progress an advocacy case for greater disability support services. The case should include, as a priority, a Disability Support Officer in the region to provide at least one day a week in each community	H	<ul style="list-style-type: none"> • Disability support services 	Advocate
	Develop a hub or key contact organisation or person in each town to connect outreach services more closely with communities and to better coordinate outreach services	M	<ul style="list-style-type: none"> • NBRC • Community organisations 	Facilitator
	Encourage disability support services to locate staff in the region	M		Advocate
Adequate respite care	Develop respite care options in each community and develop a case to advocate for funding	H	<ul style="list-style-type: none"> • Disability support services 	Facilitator
People being active and included	Enhance the accessibility of activities for people with a disability and support organisations that allow people with a disability to be active	L	<ul style="list-style-type: none"> • Disability support services 	Facilitator
	Conduct a disability access audit of communities in the region and implement priorities to improve access	M	<ul style="list-style-type: none"> • NBRC 	
	Include people with a disability in community activities and in decision-making such as on committees etc.	L	<ul style="list-style-type: none"> • Community organisations 	
Having mutual support and networking	Facilitate networking and support between people with disabilities, family members and carers across the region	L	<ul style="list-style-type: none"> • North Burnett Community Services Network • Disability support services 	Facilitator

social wellbeing

an inclusive and diverse community

multicultural community

Outcomes

To have people from different backgrounds accepted and valued in the community and able to access appropriate services.

Performance Indicators

- The employment rate of people from different backgrounds,
- The involvement of people from different backgrounds in community organisations and activities.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate housing	Liaise with developers to establish more backpacker and hostel accommodation particularly in Mundubbera and Gayndah	M	<ul style="list-style-type: none"> • Private developers • NBRC • Department of Communities (Housing and Homelessness Services) 	Facilitator
People having access to services	Liaise with Pacific Seasonal Workers and other people from a cultural background to access their need for services and adjust service delivery to best meet needs	M	<ul style="list-style-type: none"> • NBRC • Service providers 	Facilitator
	Advocate for the multicultural pilot program to be funded on an ongoing basis to take in all of the North Burnett	M	<ul style="list-style-type: none"> • DIAC • NBRC 	Advocate
Having people from different backgrounds well connected with local communities	Maintain and support the multi-cultural hub in Mundubbera	M	<ul style="list-style-type: none"> • NBRC • Community organisations 	Facilitator Partner
	Maintain and expand community events that create interaction between local residents and people from different backgrounds such as Harmony Day etc.	L		
	Create additional opportunities for interaction through sport, food and community organisations	L		
	Develop appropriate familiarisation for local residents including basic language and cultural awareness “training” in the region	L		

social wellbeing

an inclusive and diverse community

Aboriginal and Torres Strait Islander People

Outcomes

To have Aboriginal and Torres Strait Islander People actively engaged and involved in all aspects of the social, economic and cultural life of the communities in which they live. Aboriginal and Torres Strait Islander People's life expectancy and wellbeing is enhanced through education, skilled employment and community services. Culture is valued and respected.

Performance Indicators

- The level of Aboriginal and Torres Strait Islander employment and participation in learning,
- The number of events and activities that recognise Aboriginal and Torres Strait Islander culture,
- The health status of Aboriginal and Torres Strait Islander People.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Greater employment of Aboriginal people	Maintain and enhance current employment initiatives including Federal and State programs and incentives	M	• DEEDI, ATSI, DEEWR	Facilitator
	Develop local skilling and employment pathways for Aboriginal and Torres Strait Islander People	M		
Training and skilling that leads to employment	Maintain and expand literacy and numeracy education for Aboriginal and Torres Strait Islander People	M	• DET, Catholic Education, DEEWR	Facilitator
Establishing Aboriginal and Torres Strait Islander enterprise	Investigate and support options for Aboriginal and Torres Strait Islander business development	M	• BIEDO, ATSI, DEEDI, NBRC, Narayen Station	Facilitator
	Investigate and establish business mentoring relationships and links with other successful Aboriginal and Torres Strait Islander enterprise examples	L		
	Investigate the opportunity to have access to a property such as Narayen Station where Elders can mentor and inspire young people. Develop and progress a business plan for this	H		
Enhancing Aboriginal culture	Arrange for Aboriginal culture to be better incorporated into the RM Williams Australian Bush Learning Centre	L	• NBRC	Provider
	Develop a mentoring program involving Elders with young people	L	• Aboriginal community	Facilitator

social wellbeing

an inclusive and diverse community

Aboriginal and Torres Strait Islander People

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate facilities and services	Expand aged care facilities and public transport to Bundaberg	See Seniors and Ageing and Transport		
Engaging Aboriginal people	Ensure that Aboriginal families and people, as well as Elders, are engaged appropriately in decision-making	L	<ul style="list-style-type: none"> • NBRC • State government 	Facilitator



social wellbeing heritage

Outcomes

History and heritage would continue to be valued, recorded, protected and celebrated.

Performance Indicators

- The standard of facilities for recording and displaying history and heritage,
- The extent to which heritage sites, buildings and artefacts are protected and interpreted.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Adequate facilities and displays	Identify priorities to enhance facilities for the storage and display of collections and progress funding to upgrade facilities	H	<ul style="list-style-type: none"> • Heritage groups • Queensland Historical Society • NBRC 	Facilitator Partner
	Develop a priority list of engines and machinery displays that need to be restored, and actively prospect for skilled people to restore them such as Grey Nomads	M		
	Review heritage displays and liaise with heritage groups to develop an integrated regional heritage experience with different focuses in different communities. Possible develop this as a heritage tourism trail.	M		
	Provide support for collections to be properly catalogued	M		
	Establish a register for heritage assets across the region	L		
	Liaise with local historical groups to improve the promotion and access hours of displays and museums	M		
Establish historic features with adequate infrastructure and interpretation	Develop a detailed plan and a funding case for the development of key historical precincts such as Mt Perry	H	<ul style="list-style-type: none"> • Heritage groups • NBRC 	Provider
	Investigate the feasibility of conducting heritage activities such as gold panning etc.	L		Facilitator
Enhance coordination and capacity	Strengthen relationships with Queensland Museum, Queensland Historical Society and with Queensland Heritage Trails	L	<ul style="list-style-type: none"> • Queensland Museum • Heritage groups • NBRC 	Facilitator
	Ensure that cultural protocols are followed in dealing with cultural heritage and artefacts	L		
	Arrange for heritage groups to have access to training and support in marketing and tourism	L		

economic development

Outcomes

Developing a diverse mix of profitable and innovative businesses which provide sustainable economic growth including a viable primary industry sector.

Performance Indicators

- The level of business confidence in the region,
- The establishment of new businesses in the region,
- The rate of business closures,
- The profitability of key sectors including agriculture,
- The growth of particular sectors such as tourism and information technology.

Key Achievements	Actions	Resources Required*	Potential Stakeholders	Council Role
Council, Industry and Business Leadership				
Council Leadership	Implement the existing Economic Development Plan	H	• NBRC	Provider
Entrepreneurship and Community Cohesion	Encourage community cohesion and cooperation	L	• NBRC	Facilitator
	Support entrepreneurial activities and motivation	M	• DEEDI	
Enhancing Existing Business				
Business Development	Investigate the establishment of mentoring arrangements for businesses and between businesses	M	• NBRC • DEEDI	Facilitator Provider
	Maintain awareness of assistance and incentives for businesses and ensure that businesses are aware of opportunities	M		
	Develop a business promotion campaign to attract new businesses and customers for existing businesses	M		
Agriculture	Maintain and enhance support for the major existing beef and citrus industries in the region. This includes access to technical services, packing and processing and agribusiness support	M	• DEEDI • Private sector	Facilitator
	Maintain and enhance infrastructure included roads, saleyards, packing sheds etc.	H	• NBRC • DTMR • Private sector	Provider

* Resources required: High level of funding or other resources required, H; Medium, M; Low, L

economic development

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Agriculture	Enhance the marketing capacity of major industries including improved market intelligence, the ability to meet market specification and the development of value chains	M	• DEEDI	Facilitator
	Facilitate networking and collaboration between producers to share information in the beef and citrus industries. Support existing innovative groups	M	• DEEDI	
	Explore opportunities for diversification and assist people to develop business plans	M	• Private sector	
	Facilitate groups developing alternative enterprises	L		
	Advocate for greater DEEDI staff to support primary industries in the region	L	• DEEDI	Advocate
Retailing	Progress plans to enhance streetscape, signage and town centres	(See Streetscape and Signage)		
Employment	Showcase examples of successful employment experiences in the region	L	• DEEDI • NBRC	Facilitator
	Work with industry to attract skilled workers to the region	M	• DET	
Responding to New and Emerging Opportunities				
New Opportunities	Assess the wide range of possible opportunities and develop a priority list to pursue	M	• NBRC • DEEDI	Facilitator Provider
Light Industry	Investigate the feasibility of developing more industrial land and establishing industrial estates in communities	H	• Business operators	
	Attract industrial operators to the region	M	• Private investors • DTMR	

economic development

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Tourism	Develop water-based tourism opportunities particularly at Mingo Crossing, Paradise Dam and on the Burnett River. This would include the development of infrastructure, improving access and enhanced marketing.	H	<ul style="list-style-type: none"> Tourism Queensland Regional Tourism organisations 	Facilitator
	Enhance infrastructure to support tourism such as roads, caravan parks etc.	H		
	Develop and implement a coordinated tourism marketing plan for the region and communities. This may include a regional brand and identification of the best ways to promote the region's assets.	M		
	Enhance access to, and facilities at, key tourism attractions such as Cania Gorge, Mingo Crossing and Mt Perry.	M		
	Develop a culture within existing business to capitalise on tourist visitation i.e. business operators better understanding the tourism assets and services in the region	L	<ul style="list-style-type: none"> Business operators Regional Tourism organisations 	Facilitator
Resourcing and Implementing Economic Development				
Supporting businesses to be more efficient	Develop greater awareness of available assistance and support services	L	<ul style="list-style-type: none"> NBRC DEEDI 	Facilitator Provider
	Streamline council approval processes and liaise with State government to minimise unnecessary "red tape"	L	<ul style="list-style-type: none"> NBRC DEEDI 	Facilitator Provider

a sustainable environment

Outcomes

Increasing the quality of water, land, air and the extent of biodiversity in the region in line with existing catchment management plans.

Performance Indicators

- The extent to which catchment management goals are met,
- The quality of water, land, and air in the region,
- The extent of remnant vegetation and habitat preservation,
- The extent of protected estate in the region,
- The level of adoption of sustainable practices.

Key Achievements	Actions	Resources Required*	Potential Stakeholders	Council Role
Supporting existing groups	Support existing organisations, particularly Landcare, BCCA and BMRG	M	• NBRC	Facilitator
Biodiversity	Maintain land use planning and landholder education to prevent habitat fragmentation	M	<ul style="list-style-type: none"> • BMRG • BCCA • DERM • Landcare • DEEDI 	Facilitator
	Maintain and enhance incentives for retaining and managing native forests on private land	M		
	Develop a regional plan for the best options to create ecological corridors and support landholders in creating native vegetation corridors			
Pest Plants and Animals	Maintain and expand existing control measures for feral animals and weeds	H	<ul style="list-style-type: none"> • DERM • DEEDI (Biosecurity Queensland) • NBRC • BMRG • BCCA • Landcare • Community organisations 	Provider Facilitator
	Support efforts to develop biological control	H		
	Implementation of Pest Management Plan	H		

* Resources required: High level of funding or other resources required, H; Medium, M; Low, L

a sustainable environment

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Remnant Vegetation	Enhance the retention of native vegetation areas particularly on stream banks	M	<ul style="list-style-type: none"> • DERM • NBRC • BMRG • BCCA • DEEDI • Landcare • Community organisations • Landholders 	Provider Facilitator
	Maintain and enhance incentives for retaining and managing native forests on private land	M		
	Retain remnant vegetation on public land	M		
Sustainable Land Management Practices	Expand landholder support and education to increase the implementation of sustainable land use practices including the economics of practices	M	<ul style="list-style-type: none"> • Landcare • Community organisations • Landholders 	Facilitator
	Review and promote current incentives for producers to adopt sustainable practices	M		
Protecting areas of high ecological significance	Maintain and improve the management of existing reserves	H	<ul style="list-style-type: none"> • DERM 	Facilitator
	Advocate to establish more reserves and resourcing to manage them adequately	H	<ul style="list-style-type: none"> • BMRG • BCCA • Landcare • Community organisations 	
	Enhance infrastructure, facilities and interpretive information at key environmental assets such as Cania Gorge and Mt Walsh National Park	M	<ul style="list-style-type: none"> • DERM • NBRC 	Provider

a sustainable environment

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Water	Support existing initiatives to improve the efficiency of water use and re-use and to improve water quality	M	<ul style="list-style-type: none"> • DERM • DEEDI • NBRC • BMRG • BCCA • Community organisations 	Facilitator
	Control aquatic weed problems	H		
	Expand water quality monitoring and improve coordination and sharing of data	M		
	Maintain education and awareness about riparian zone management by landholders	L		
Community Support	Advocate for adequate funding and facilitation of community groups enhancing the environment such as BCCA etc.	M		
Waste Management	Review current waste management to improve the use of facilities and maximise the efficiency of waste disposal	H	<ul style="list-style-type: none"> • NBRC • DERM 	Provider
	Investigate and implement regional strategies for recycling, and re-use where viable.	H	<ul style="list-style-type: none"> • NBRC 	Provider
Carbon	Maintain awareness of national initiatives to price carbon and interpret impacts on the local community	L	<ul style="list-style-type: none"> • BMRG 	Facilitator
	Encourage the efficient use of energy and the use of renewable energy	M		

strong local communities

Biggenden and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Please note: Local communities include towns and their surrounding districts including small communities, hamlets and rural properties.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the attraction and retention of businesses,
- The membership and activity of community organisations.

Outcome Areas	Actions	Resources Required*	Potential Stakeholders	Council Role
Infrastructure	Upgrade the Biggenden-Maryborough Road as the major road link to the south	H	<ul style="list-style-type: none"> • DTMR • NBRC 	Advocate
	Upgrade the road to Paradise Dam, Mt Walsh and other local tourist destinations	H	<ul style="list-style-type: none"> • NBRC 	Provider
	Investigate the feasibility of accessing drinking water from Paradise Dam	H	<ul style="list-style-type: none"> • Sunwater 	Advocate
	Investigate the feasibility of upgrading the airstrip to an aerodrome and an emergency site	H	<ul style="list-style-type: none"> • CASA • EMQ • NBRC 	Advocate
	Install better signage and traffic control for large trucks	L	<ul style="list-style-type: none"> • DTMR 	Advocate

* Resources required: High level of funding or other resources required, H; Medium, M; Low, L

Outcome Areas	Actions	Resources Required*	Potential Stakeholders	Council Role
Community Facilities	Extend the caravan park	M	<ul style="list-style-type: none"> NBRC Caravan park 	Facilitator
	Investigate the development of a combined facility for community organisations	M	<ul style="list-style-type: none"> Community organisations 	Partner
Housing	Encourage the release of land for housing and have more housing blocks available	H	<ul style="list-style-type: none"> Private developers 	Facilitator
Transport	Investigate the establishment of a public transport service including a taxi service, a local bus service and a bus service to larger centres	(See Transport)		
Streetscape and CBD	Install better signage and directions to attract people into the business area of the town	L	<ul style="list-style-type: none"> NBRC 	Provider
	Encourage business owners to refurbish shopfronts and occupy vacant shops	M	<ul style="list-style-type: none"> NBRC Businesses 	Facilitator
	Beautify the centre of town with tree planting, landscaping, street furniture and signage	M	<ul style="list-style-type: none"> NBRC 	Provider
	Investigate the feasibility of establishing a hub centre to draw people into the CBD such as co-locating the library and Centrelink	H		
	Improve signage for the Tourist Information Centre	L		
Seniors and Aged Care	Maintain and enhance in-home aged care services	M	<ul style="list-style-type: none"> Service providers 	Facilitator
	Develop and progress a proposal to enhance aged care accommodation including independent living units to medium care and high care attached to the hospital	H	<ul style="list-style-type: none"> Community organisations 	
Healthy and Active People	Advocate to improve the level of health services available locally	H	<ul style="list-style-type: none"> Queensland Health 	Advocate
	Attract and retain health professionals	H		
	Establish walking tracks and other infrastructure to encourage physical activity	M	<ul style="list-style-type: none"> NBRC 	Provider

Outcome Areas	Actions	Resources Required*	Potential Stakeholders	Council Role
Education and Learning	Advocate to establish years 11 and 12 at the high school	H	<ul style="list-style-type: none"> Education Queensland 	Advocate
	Liaise with staff and P and Cs of smaller schools in the district to maintain and enhance small schools	M		
	Improve access to traineeships and apprenticeships	M	<ul style="list-style-type: none"> Skills Queensland 	
Business and Industry	Investigate the feasibility of establishing an industrial estate	H	<ul style="list-style-type: none"> Private developer DEEDI 	Facilitator
	Reduce the costs and streamline processes for the establishment of businesses	M	<ul style="list-style-type: none"> NBRC 	Provider
	Attract new businesses and residents	L	<ul style="list-style-type: none"> Industry Associations NBRC DEEDI 	
Tourism	Advocate to DERM to allow fish stocking of Paradise Dam	L	<ul style="list-style-type: none"> DERM DEEDI 	Advocate
	Improve facilities and access at Paradise Dam such as cabins, bunkhouses, caravan park etc.	M	<ul style="list-style-type: none"> NBRC Sunwater Tourism Organisations DEEDI 	Facilitator Provider
	Enhance the Tourist Information Centre	M	<ul style="list-style-type: none"> NBRC 	Provider
	Develop existing attractions, particularly Mt Walsh National Park, as key tourism sites with improved access, facilities and promotion	M	<ul style="list-style-type: none"> Tourism Organisations NBRC DERM 	Facilitator Provider
Waste Management	Enhance waste management facilities to have highly efficient handling of waste, to meet increasing requirements and improve access to recycling	M	<ul style="list-style-type: none"> NBRC DERM 	Provider

strong local communities

Eidsvold and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the survival, attraction and retention of business,
- The membership and activity of community organisations.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Infrastructure	Ensure the planning scheme provides adequate available land for industry and for rural residential living. Attract and support private developers to develop land for sale	M	<ul style="list-style-type: none"> • NBRC • Private developers 	Provider Facilitator
Housing	Encourage the development of more rental housing	H	<ul style="list-style-type: none"> • Department of Communities (Housing and Homelessness Services) • Private developers 	Facilitator
Streetscape	Beautify the centre of town with tree planting, landscaping, street furniture and signage but retain ease of parking	M	<ul style="list-style-type: none"> • NBRC 	Provider
	Encourage business owners to refurbish shopfronts and occupy vacant shops	M	<ul style="list-style-type: none"> • Business operators 	Facilitator
	Install better signage and directions particularly in the main street and at town entrances	L	<ul style="list-style-type: none"> • NBRC 	Provider
	Enhance the Visitor Information Centre	L		

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Facilities	Maintain and enhance local facilities including parks, public buildings, toilets etc.	M	• NBRC	Provider
	Investigate the feasibility of relocating and regionalising the medical centre	H	• Queensland Health	Advocate
	Linking the town with the RM Williams Australian Bush Learning Centre with a walking track possibly with heritage interpretation	M	• NBRC • DEEDI	Provider
	Develop infrastructure at Kirar Weir and Wuruma Dam e.g. camping facilities etc.	H	• DERM	Facilitator
Transport	Investigate the establishment of a public transport service to larger centres	(See Transport)		
Seniors and Ageing	Maintain and enhance in-home aged care services	M	<ul style="list-style-type: none"> • Service providers • Community organisations • CAN (Community Advisory Network) 	Facilitator
	Develop and progress a proposal to establish aged care accommodation including independent living units to medium care accommodation. Support CAN in progressing plans for aged care at the hospital.	H		
Healthy and Active People	Advocate to improve the level of health services available locally	H	• Queensland Health	Advocate
	Attract and retain health professionals	M		
	Establish walking tracks and other infrastructure to encourage physical activity	M	• NBRC	Provider
	Support the possible establishment of a regional maternity facility	H	• Queensland Health	Advocate

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
	Investigate the feasibility of establishing a Rural Innovation Centre	M	<ul style="list-style-type: none"> NBRC (guided by the Business Advisory Group) DEEDI 	Facilitator
	Support and maintain key existing businesses such as Siltstone and the saleyards.	L		
	Interpret the Economic Development Plan for Eidsvold and pursue local options to enhance business and employment	M		
	Investigate the feasibility and motivation for a range of possible new businesses such as concrete fabrication, renewable energy etc.	M		
	Liaise with financial institutions to improve investment lending to rural areas	L		
	Streamline processes and costs for the establishment of new businesses	L	<ul style="list-style-type: none"> DEEDI NBRC 	Provider
	Investigate and progress ways to provide services to the resource sector industry including supplies for mining camps, engineering services etc.	M	<ul style="list-style-type: none"> Local businesses DEEDI DLGP 	Facilitator
Employment	Extend employment initiatives from Job Service providers to provide career-entry employment for residents	L	<ul style="list-style-type: none"> Job Service providers 	Facilitator



Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Tourism	Improve the promotion and use of the RM Williams Australian Bush Learning Centre	M	<ul style="list-style-type: none"> NBRC 	Provider
	Link the RM Williams Centre with the centre of Eidsvold and build links with business	M		
	Establish a local tourism/business network	L	<ul style="list-style-type: none"> Local businesses Regional Tourism Organisations NBRC 	Facilitator
	Expand on the Sister City relationships with Eidsvoll in Norway	L		Facilitator
	Promote self-drive short drives from the town	L	<ul style="list-style-type: none"> Regional Tourism Organisations Community organisations Tourism Queensland 	Facilitator
	Investigate the development of tourism options including heritage tourism such as based on gold mining; Aboriginal and Torres Strait Islander tourism and the use of the Burnett River and other waterways for tourism	M		
Heritage	Improve the facilities and marketing of the historical museum complex	M	<ul style="list-style-type: none"> Heritage groups NBRC 	Facilitator
	Complete the development of a Heritage Walk	L		Provider
Waste Management	Enhance waste management facilities to have highly efficient handling of waste, to meet increasing requirements and improve access to recycling	M	<ul style="list-style-type: none"> NBRC DERM 	Provider

strong local communities

Gayndah and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the attraction and retention of business,
- The membership and activity of community organisations.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Infrastructure	Advocate for improved mobile phone, internet and TV reception	(See Infrastructure)		
	Investigate and implement ways to encourage more development of residential land such as possible funding for the extension of sewerage and water mains and possible rates concessions on developed land until sold.	M	<ul style="list-style-type: none"> • NBRC 	Provider
Transport	Advocate for the establishment of a public transport service	(See Transport)		
	Advocate to retain the current bus service from the region to Bundaberg.			
Facilities	Establish more walking paths, tracks and other infrastructure to encourage physical activity	M	<ul style="list-style-type: none"> • NBRC 	Provider
	Progress the upgrade and expansion of Gayndah's River Walk and new Riverine Aquarium. This may include an aquatic sporting facility on the Burnett River near the Claude Warton Weir precinct.	H	<ul style="list-style-type: none"> • NBRC • Department of Communities (Sport and Recreation Services) 	Provider Advocate Partner
	Identify and progress options for more car parking in the CBD	M	<ul style="list-style-type: none"> • NBRC 	Provider

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Healthy and Active People	Advocate to improve the level of health services available locally	H	<ul style="list-style-type: none"> Queensland Health 	Advocate
	Attract and retain health professionals	M		
	Support the possible establishment of a regional maternity facility	H	<ul style="list-style-type: none"> Queensland Health 	Advocate
Business and Industry	Investigate the feasibility of a recycling plant	H	<ul style="list-style-type: none"> Private developers NBRC DEEDI 	Facilitator
	Encourage the development of industrial land and the establishment of new industrial businesses	M		
	Investigate and progress opportunities to value add to the citrus industry and developing value added products	H		
	Investigate and establish more tourism facilities/opportunities	M	<ul style="list-style-type: none"> Private operators Tourism Queensland 	Facilitator
Tourism	Further develop farm-based tourism such as farm visits to beef and citrus operations.	M	<ul style="list-style-type: none"> NBRC 	Provider
	Establish a local tourism/business network	L	<ul style="list-style-type: none"> Local businesses 	Facilitator
	Develop and promote self-drive short drives from the town	L		
	Investigate the development of tourism options including heritage tourism such as enhancing and better promoting the historical museum and local historic sites.	M	<ul style="list-style-type: none"> Community organisations 	
Employment	Development greater opportunities for career entry employment and full time jobs as opposed to seasonal employment	M	<ul style="list-style-type: none"> Local businesses DEEDI 	Advocate

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Young People	Establish more events and activities for young people such as regular alcohol free dances, Blue Light Discos and other entertainment	M	<ul style="list-style-type: none"> • QPS • Youth Council 	Provider
Arts and Culture	Support the Regional Cultural Centre being established in the old convent	L	<ul style="list-style-type: none"> • Community organisations 	Facilitator
Waste Management	Enhance waste management facilities to have highly efficient handling of waste, to meet increasing requirements and improve access to recycling	M	<ul style="list-style-type: none"> • NBRC • DERM 	Provider
Community Life and Amenity	Liaise with business operators to investigate ways to have coffee shops etc. open on weekends	L	<ul style="list-style-type: none"> • Business operators 	Facilitator
	Liaise with DERM to implement appropriate ways of removing the colony of flying foxes	M	<ul style="list-style-type: none"> • DERM 	Advocate
	Maintain and enhance the Sister City relationship with Zonhoven, Belgium	L	<ul style="list-style-type: none"> • NBRC • Sister Cities Association of Australia 	Facilitate
Education and Learning	Liaise with Burnett State College to develop and progress options to expand the College	H	<ul style="list-style-type: none"> • DET 	Advocate
Disaster Management	Investigate the feasibility of establishing a Regional Disaster Coordination Centre in Gayndah. The centre would cover the whole North Burnett Region and possibly neighbouring Council areas	H	<ul style="list-style-type: none"> • EMQ • NBRC 	Partner

strong local communities

Monto and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the survival, attraction and retention of business,
- The membership and activity of community organisations.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Infrastructure	Seal the gravel sections of the Monto-Gladstone Road and the Monto-Mt Perry Road	H	• DTMR	Advocate
	Advocate for improved mobile phone, internet and TV reception	(See Planned Infrastructure)		
Transport	Advocate for the establishment of a public transport service including a local taxi service	(See Transport)		
	Liaise with transport operators and the Department of Transport and Main Roads to change the current service to Maryborough to Bundaberg			
Facilities Waste Management	Maintain the public swimming pool in Monto in line with overall planning for community facilities (see infrastructure)	H	• NBRC • DoC (Sport & Recreation Services)	Provider
	Establish a Youth Drop-in Centre with qualified staffing	H	• NBRC • DOC	Advocate
	Develop a childcare centre or alternative childcare option for local families	H	• Childcare providers • Community organisations	Facilitator
	Enhance waste management facilities to have efficient handling of waste, to meet increasing requirements and improve access to recycling	M	• NBRC • DERM	Provider

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Streetscape and Signage	Install better signage and directions to attract people into the business area of the town	L	• NBRC	Provider
	Encourage business owners to refurbish shopfronts and occupy vacant shops	M	• Business owners	Facilitator
	Beautify the centre of town with tree planting, landscaping, street furniture and signage	M	• NBRC	Provider
Education and Learning	Ensure that the High School facility is used to its potential including establishing planned education programs out of school hours	M	• Department of Education and Training	Facilitator
	Extend trade subjects to the stage of people being job ready i.e. covering all aspects and only needing practical experience in the workforce	M		
	Investigate the development of a “TAFE Top” to deliver training to Year 10 students through to mature students	H		
	Develop training to position people for employment in emerging industries and the resource sector	M		
People with a Disability	Develop and progress a proposal for respite care	H	• Department of Communities (Disability Services) Queensland	Advocate
Healthy and Active People	Advocate to improve the level of health services available locally including visiting allied health professionals	H	• Queensland Health	Advocate
	Attract and retain health professionals	M		
	Establish walking tracks and other infrastructure to encourage physical activity	M	• NBRC	Provider

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Healthy and Active People	Support the possible establishment of a regional maternity facility	H	<ul style="list-style-type: none"> Queensland Health 	Advocate
Seniors and Ageing	Develop and progress a proposal to establish palliative care at Ridgehaven	H	<ul style="list-style-type: none"> Queensland Health DIAC 	Advocate
Business and Industry	Pursue efforts to leverage from LNG and industrial development in Gladstone	M	<ul style="list-style-type: none"> Monto Future and Growth Alliance DEEDI 	Partner
	Develop clear business cases for the development of alternative industries such as Biochar and pig effluent. Business cases would need to show viability beyond any government support	H	<ul style="list-style-type: none"> NBRC DEEDI Monto Future and Growth Alliance Private investors 	Partner
	Investigate options for value adding and diversification of agriculture	M		
	Encourage cooperation, entrepreneurship and innovation and support groups and individuals developing new economic options	L		
	Maintain awareness and collaboration with economic support services	L	<ul style="list-style-type: none"> DEEDI Other government agencies 	Partner

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Tourism	Support Bundaberg North Burnett Tourism and Monto Magic as key tourism organisations	L	<ul style="list-style-type: none"> • NBRC • Monto Magic • Regional Tourism Organisation 	Facilitator
	Enhance access to the facilities available at Cania Gorge and promote the gorge as a key tourism asset	M		Provider
	Investigate the opening of the showground for overnight stays in liaison with local caravan parks	L		Provider
	Enhance the Tourist Information Centre and liaise with local organisations to possibly arrange for staffing	L		Provider
	Develop tourism branding and signage for the region and for Monto	L		Facilitator
Community Life	Liaise with local community organisations to develop social events such as trivia nights, movie nights etc.	L	<ul style="list-style-type: none"> • Community organisations 	Facilitator
	Investigate the use of the existing roller-skating rink for community events	L		
	Encourage communication and community cohesion	L		



strong local communities

Mt Perry and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the survival, attraction and retention of business,
- The membership and activity of community organisations.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Infrastructure	Seal the Mt Perry to Monto Road and the Mt Perry to Gayndah Road	H	• DTMR	Advocate
	Widen and upgrade the Gin Gin Road	H		
	Investigate the feasibility of establishing sewerage in the town and extending water reticulation	H	• NBRC	Provider
	Upgrade bridges to double laneway and B Double capacity	H	• DTMR • NBRC	Provider
	Establish more small rural acreage lots and industrial land	H	• Private developers • NBRC	Provider
	Encourage the development of more housing	H		
Transport	Expand the transport service to Gin Gin and Bundaberg. An appropriate service would be a community bus running twice a week to Gin Gin and Bundaberg	(See Transport)		
Facilities	Improve facilities at Mingo Crossing including a boat ramp, more camping/ caravan sites and larger ablution facilities	H	• Sunwater • NBRC	Partner
	Improve the National Trail to make it more useable	L	• NBRC	Provider
	Investigate the feasibility of establishing a public swimming pool for primary and high school children with hydro therapy exercise classes	H	• NBRC • School	Provider

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Facilities	Establish more walking and hiking tracks particularly walking tracks to Wolca Reserve and up Mount Perry. Establish the walking /bike track from town to the Wolca Reserve along the water pipeline	M	<ul style="list-style-type: none"> NBRC Community organisations 	Facilitator
	Liaise with community organisations to have facilities (historical museum, cultural centre and churches) open on a regular basis	L	<ul style="list-style-type: none"> Community organisations 	Facilitator
	Maintain existing facilities – art gallery, showground, race course, historical societies.	M	<ul style="list-style-type: none"> Community organisations NBRC 	Provider
Seniors and Ageing	Develop and progress a proposal to establish an aged care facility (low care) attached to the health centre	H	<ul style="list-style-type: none"> Community organisations DHA 	Facilitator
	Increase the number of independent living units	H	<ul style="list-style-type: none"> Community organisations NBRC 	Facilitator
Education and Learning	Investigate the establishment of a P-10 at the primary school	H	<ul style="list-style-type: none"> DET 	Advocate
Healthy and Active People	Advocate to improve the level of health services available locally including more hours available from the visiting doctor	H	<ul style="list-style-type: none"> Queensland Health 	Advocate
	Advocate to attract and retain a local doctor	H	<ul style="list-style-type: none"> Queensland Health 	Advocate



Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Business and Industry	Prepare for economic adjustments if the mine closes in the future	M	<ul style="list-style-type: none"> • NBRC • DEEDI • Private developers 	Facilitator
	Attract and retain small business such as a baker, butcher, newsagent and arts and crafts business	L		
	Support and encourage a vehicle repair business and possibly an RACQ agency	M		
Tourism	Develop an historic mining tourism experience and improve infrastructure and interpretation to establish Mt Perry as a key tourism attraction in the region	H	<ul style="list-style-type: none"> • Community organisations • Regional Tourism Organisation 	Facilitator
	Encourage more visitor accommodation including upgrading the caravan park	M	<ul style="list-style-type: none"> • NBRC 	Provider
	Encourage a tourist-oriented “cottage” business with arts, crafts and pottery etc.	L	<ul style="list-style-type: none"> • Community organisations 	Facilitator
	Improved signage to facilities and for tourists	M	<ul style="list-style-type: none"> • NBRC 	Provider
	Promote the community as a unique tourist experience	M	<ul style="list-style-type: none"> • NBRC • Regional Tourism Organisation 	Facilitator
	Investigate the feasibility of guided tours up Mount Perry and a “Mount Perry Rattler” old railway experience	L	<ul style="list-style-type: none"> • Regional Tourism Organisation • Community organisations 	
Waste Management	Enhance waste management facilities to have highly efficient handling of waste, to meet increasing requirements and improve access to recycling	M	<ul style="list-style-type: none"> • NBRC • DERM 	Provider

strong local communities

Mundubbera and District

Outcomes

Increasing the capacity of people and organisations, maintaining and enhancing services that are available, encouraging social cohesion and increasing economic activity within small communities.

Performance Indicators

- The level of services in local communities including the extent to which centrally located services provide outreach,
- Employment levels,
- Number of businesses and the survival, attraction and retention of business,
- The membership and activity of community organisations.

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Infrastructure	Replace the Boyne River Bridge	H	• DTMR	Advocate
	Improve the road to the river ski area	H	• NBRC	Provider
	Improve water supply infrastructure and water quality	H	• NBRC	Provider
	Dredge the weir	H	• DERM • DLGP	Advocate
	Develop appropriate housing for backpackers and orchard workers	M	• Private developers	Facilitator
Streetscape and Town Centre	Install better signage and directions to attract people into the business area of the town	L	• NBRC	Provider
	Encourage business owners to refurbish shopfronts and occupy vacant shops	M	• Business owners • NBRC	Facilitator
	Beautify the centre of town with tree planting, landscaping, street furniture and signage	M	• NBRC	Provider
	Beautify entrances to town	L		

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Facilities	Enhance the riverside precinct with natural beach areas, walkways, areas to relax, BBQs and possibly an “airwalk” to the ski area	M	<ul style="list-style-type: none"> NBRC Community organisations 	Facilitator
	Investigate the feasibility of establishing an entertainment centre that caters for the North Burnett	H		
	Develop and progress a proposal for a Day Care Centre	M		
	Investigate and progress the development of a Mens’ Shed	M		
	Maintain and enhance facilities at Archer Park	M	<ul style="list-style-type: none"> Community organisations 	Facilitator
Education and Learning	Develop an advocacy case to establish years 11 and 12 at the high school	H	<ul style="list-style-type: none"> Education Queensland 	Advocate
	Develop a viable TAFE annex	H	<ul style="list-style-type: none"> DET 	Advocate
Healthy and Active People	Advocate to improve the level of health services available locally including attracting and retaining local health care professionals	H	<ul style="list-style-type: none"> Private Practitioners 	Advocate
	Advocate to better access allied health services such as pathology, radiography and ultrasound	H		Advocate
	Advocate for the re-establishment of maternity services		<ul style="list-style-type: none"> Queensland Health 	Advocate
Seniors and Ageing	Maintain and enhance in-home aged care services	M	<ul style="list-style-type: none"> Service providers 	Facilitator
	Develop and progress a proposal to establish aged care accommodation including independent living units to medium and additional high care attached to the hospital	H	<ul style="list-style-type: none"> Community organisations DHA 	

Key Achievements	Actions	Resources Required	Potential Stakeholders	Council Role
Transport	Advocate for the establishment of a public transport service for improved access to Bundaberg and Brisbane	H	<ul style="list-style-type: none"> DTMR 	Advocate
	Liaise with transport operators and the Department of Transport and Main Roads to change the current service to Maryborough to Bundaberg	H	<ul style="list-style-type: none"> DTMR Transport operators 	
Business and Industry	Investigate the feasibility of establishing new businesses including light manufacturing, agricultural value-adding and leveraging from resources development	M	<ul style="list-style-type: none"> DEEDI NBRC 	Facilitator
Tourism	Investigate the feasibility of establishing a riverine aquarium with a restaurant and info centre	H	<ul style="list-style-type: none"> DEEDI NBRC Regional Tourism Organisation 	Facilitator
	Promote river tourism such as fishing, bird watching etc	M		
	Develop and promote further farm-based tourism (Mundubbera Historical Society is developing a working citrus packing shed display)	L		
	Develop events and activities to attract tourists	L		
Arts and Culture	Attract cultural events to the community such as performances, concerts etc	L	<ul style="list-style-type: none"> Community organisations 	Facilitator
	Support and enhance the art gallery	M		
Waste Management	Enhance waste management facilities to have highly efficient handling of waste, to meet increasing requirements and improve access to recycling	M	<ul style="list-style-type: none"> NBRC DERM 	Provider

implementation of the community plan

The time frame for implementation needs to match the resources available. While many desirable actions are written into the plan, the pace at which they can be put in place depends on available resources. Many actions require additional funding and these resources must be sought from a range of sources. Despite advocacy and management of budgets, some actions may not attract the resources required. It may also take considerable time for the resources to become available for some actions.

community liaison group

A Community Liaison Group of up to six key people will provide ongoing community engagement in the implementation of the plan. They will maintain community updates about the plan and work with NBRC to help organise drivers and responsible organisations that could implement actions.

NBRC as action coordinator

North Burnett Regional Council will coordinate the overall implementation of the plan in conjunction with the Community Liaison Group.

coordination with key stakeholder

North Burnett Regional Council will maintain communication with a range of key stakeholders such as relevant Queensland government agencies, major service providers and the private sector. Many of these stakeholders are likely to be involved in the implementation of actions.

implementation groups

Under each topic, key existing groups will be invited to help coordinate the implementation of actions. They will not be responsible for directly implementing all actions but would help coordinate the implementation of actions.

specific local actions

Some actions will be region-wide but some will also be specific to particular geographic communities.

action plans

An achievable annual action plan will be developed and widely publicised in the community. These action plans will take into account the constraints of resources and available effort. Actions will likely include investigating possible sources of funds and the developing proposals for funding.



abbreviations

BAG	Business Advisory Group (providing advice to North Burnett Regional Council)
BCCA	Burnett Catchment Care Association
BMRG	Burnett Mary Regional Group for Natural Resource Management Inc.
CALD	Culturally and Linguistically Diverse
CAN	Community Advisory Network
CASA	Civil Aviation Safety Authority
ATIS	Aboriginal and Torres Strait Islander Services (part of the Department of Communities, Queensland Government)
DEEDI	Department of Employment, Economic Development and Innovation, Queensland Government
DEEWR	Department of Education, Employment and Workplace Relations, Australian Government
DERM	Department of Environment and Resource Management, Queensland Government
DET	Department of Employment and Training, Queensland Government
DHA	Department of Health and Aging, Australian Government
DLGP	Department of Local Government and Planning, Queensland Government
DIAC	Department of Immigration and Citizenship, Australian Government
DoC	Department of Communities, Queensland Government
DPC	Department of Premier and Cabinet, Queensland Government
DTMR	Department of Transport and Main Roads, Queensland Government
EMQ	Emergency Management Queensland, Queensland Government
LNG	Liquefied Natural Gas
NBRC	North Burnett Regional Council
HACC	Home and Community Care
NBN Co	National Broadband Network Company
NDIS	National Disability Insurance Scheme
NGO	Non Government Organisation
QH	Queensland Health, Queensland Government
QR	Queensland Rail
QPS	Queensland Police Service, Queensland Government
RACQ	Royal Automobile Club of Queensland
RDA	Regional Development Australia
RTO	Registered Training Organisation
TAFE	Technical and Further Education
WBBRPC	Wide Bay Burnett Regional Planning Committee

