



2017 - 2022 CORPORATE PLAN

WELCOME TO OUR 2017 - 2022 CORPORATE PLAN

WHAT IS A 5 YEAR CORPORATE PLAN?

A 5 year Corporate Plan is a legislative requirement under the *Local Government Act 2009* and the *Local Government Regulation 2012*.

Our Corporate Plan outlines what we will deliver over the next five years.



Acknowledgement of Aboriginal and Torres Strait Islander Peoples

The North Burnett Regional Council acknowledges the traditional custodians of country in the North Burnett region - including the Wakka Wakka, Wulli Wulli, Gaangalu, Djaku-nde, Jangerie Jangerie, Kabbi Kabbi Peoples and the Traditional Owners of the Port Curtis Coast region of the North Burnett – the Gooreng Gooreng and Gurang and Taribelang Bunda Peoples and their elders past and present

We also acknowledge the cultural diversity of all Aboriginal and Torres Strait Islander People and the significant contribution that Aboriginal and Torres Strait Islander People have made and continue to make to shaping the identity of the North Burnett and Australia.

Consultation

Community consultation on the North Burnett Regional Council 2017-2022 Corporate Plan occurred from 5 May 2017 through to 29 May 2017. Council also undertook the following actions during this consultation period:

- Forwarded to local media
- Distribution of media releases
- Announced on various social media sites
- Weekly public advertisements in local newspapers
- Public displays and feedback survey forms available in NBRC Libraries
- Displaying an electronic copy on the North Burnett Regional Council website
- Staff workshops

OUR VISION

By 2030, the North Burnett will be the region of choice for people to live, work and play.

OUR MISSION

To lead the region toward a thriving future for us all to enjoy.

OUR ROLE

Council leadership can take many forms. Council can play a role as;



A Provider

Delivering services

A Partner

Forming partnerships and strategic alliances with other parties in the interests of the community

A Regulator

Regulating some activities through local law or policy



A Funder

Funding other organisations/entities to deliver services

A Facilitator

Assisting others to be involved in activities by bringing groups and interested parties together

A Lobbyist

Promoting the interests of the community to other decision makers and influencers

OUR PRIORITY AREAS

North Burnett Regional Council will achieve this vision by focusing on five priority programs.

1. Our Productive Region

2. Our Happy, Healthy and Safe Region

3. Our United Region

4. Our Vibrant and Naturally Beautiful Region

5. Our Efficient and Effective Council

A MESSAGE FROM THE MAYOR AND CEO

There is so much heart in the North Burnett. Our farmers have been producing food reliably for generations through drought and flooding rains. Our businesses and industries have evolved to provide not only products and services which enrich our lives but also local employment opportunities. Our communities have remained united through the great work of many and various community groups and individuals who volunteer their time. All throughout this time local government has worked alongside community, progressing the region in any way it can.

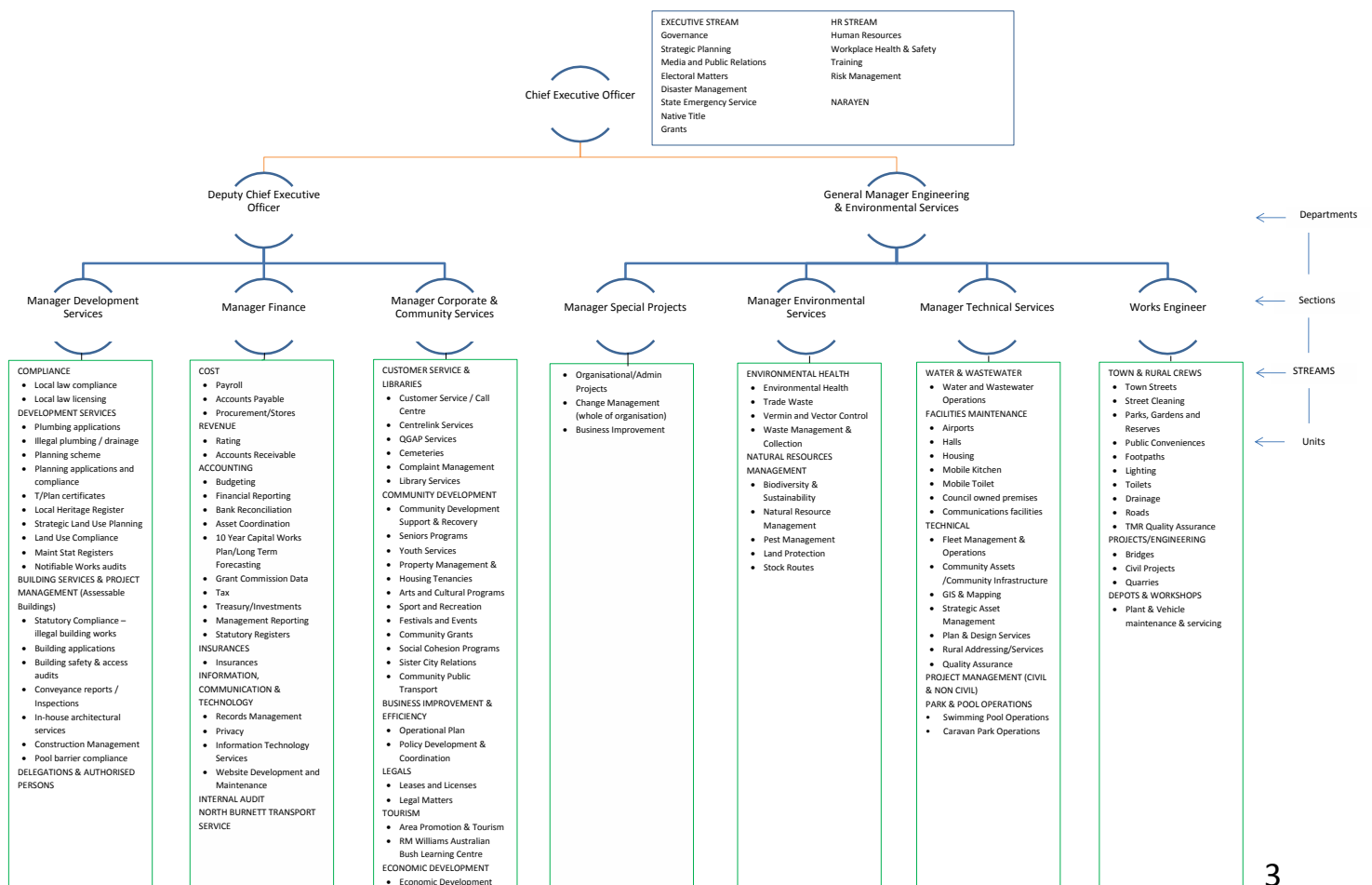
Just as farmers, business, industry, community groups and individuals must change with the times in order to survive, so must councils reinvent themselves continuously. In many ways we do not control our circumstances as they are largely a function of the global economy, federal and state budgets, ever changing legislation and, of course, the political landscape. However, a strong council is one who understands these issues and just gets on with the job. Ultimately, persistence in the face of whatever is thrown at us, passion for our region and our people, a conviction to continuously improve and a well thought out, achievable strategy, will allow us to lead our region forward into a thriving future for us all to enjoy.

This Corporate Plan is a reflection of community expectations along with the legislative requirements of a local government. Its purpose is to make clear the outcomes elected council is intent on achieving during the next five years. It is not only important for these outcomes to be communicated to community to ensure we are on the right track, but this document also serves the purpose of communicating our intent to staff so that we can all work as one team towards common goals.

This is an exciting time as we look forward to working hard to ensure that the North Burnett becomes the region of choice for people to live, work and play.



ORGANISATIONAL STRUCTURE BY FUNCTIONS



OUR COUNCILLORS

CR PETER WEBSTER

Councillor (Division 2)



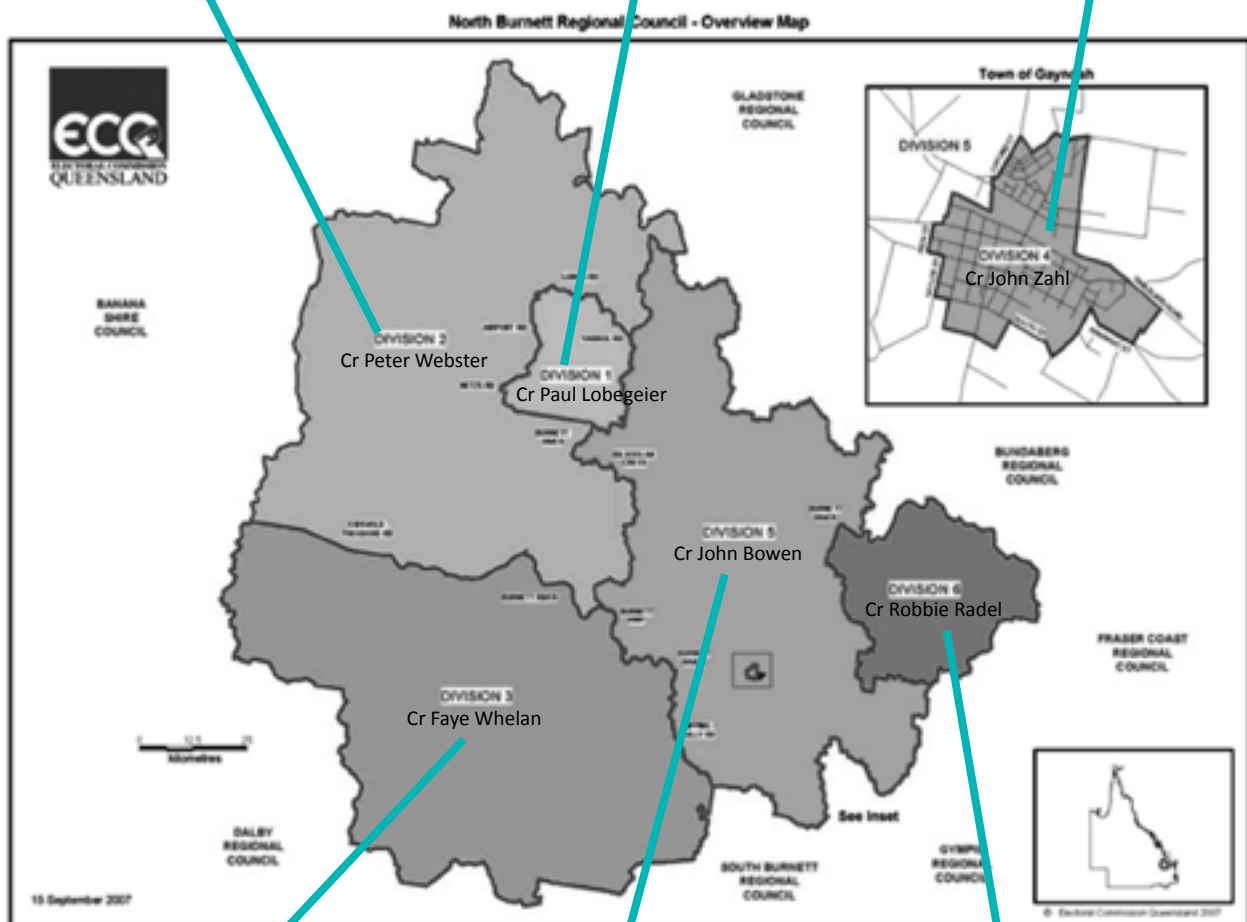
CR PAUL LOBEGEIER

Councillor (Division 1)



CR JOHN ZAHL

Councillor (Division 4)



CR FAYE WHELAN

Deputy Mayor (Division 3)



CR JOHN BOWEN

Councillor (Division 5)



CR ROBBIE RADEL

Councillor (Division 6)



THE NORTH BURNETT REGION

Lifestyle

The North Burnett region takes its name from the Burnett River that flows through the area. The region is naturally beautiful and is fortunate to have an abundance of natural resources that support the diverse agricultural industries and a healthy country lifestyle.

Geography

The North Burnett Region covers 19,708 square kilometres with the topography of the region being diverse from fertile farmland to rugged geographical formations.

History

Europeans first explored the Burnett district in 1847 when the Assistant Government Surveyor of the time, James Burnett, reported that the area was "...open country with the finest sheep pasturage I have seen on this journey".

Settlement of the region began in 1848 with the establishment of several sheep stations throughout the area. Sheep were later replaced by cattle grazing, agriculture and horticulture.

People

North Burnett is home to 10,292* residents. The region has a strong connection with its rural background and promotes a safe and friendly atmosphere supported by a healthy country lifestyle. The North Burnett Regional Council is formed from a number of smaller communities that band together to support one another. Each of our communities is proud of their heritage and strongly supports the sustainable development of the region.

*North Burnett Regional Economic Profile 2016.

Environment

The region is described as being sub-tropical and sub-humid, with the predominate rain falling between the months of October to March. The annual rainfall for the area ranges from between 704mm in Mundubbera to 916mm in the Mount Perry area.

Main temperatures range from an average of 5 degrees minimum to 32 degrees maximum. However, temperatures of 40 degrees can be experienced over short periods during the summer months and sub-zero temperatures also occur during the winter months.

Points of significant environmental interest include: Auburn, Boyne, Burnett and Nogo Rivers; Cania, Paradise and Wuruma Dams, Coalstoun Lakes, Auburn River, Cania and Mt Walsh National Parks.

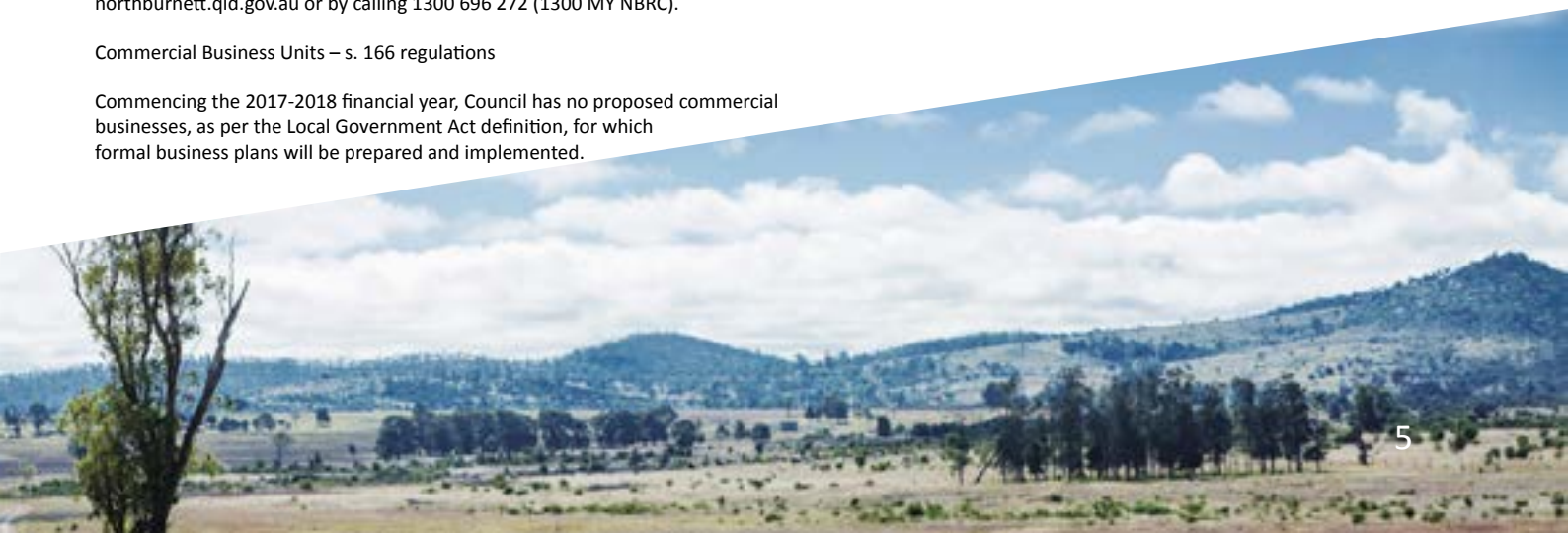
THE FINE PRINT

Performance report – s. 166 regulations:

North Burnett Regional Council's 5 Year Corporate Plan will be implemented through our Annual Operational Plans and Budgets. These will outline services, specific projects and associated costs to meet annual targets and be measured by appropriate performance indicators. In accordance with the *Local Government Act 2009*, we will undertake annual reviews to clearly track progress in achieving its corporate goals and assist in the ongoing development of Operational Plans and Budgets. Council's statutory annual reviews will be made available in our Annual Reports. This process of continual monitoring will allow us to adjust our priorities and the allocation of resources. Annual Reports will be made available on our website www.northburnett.qld.gov.au or by calling 1300 696 272 (1300 MY NBRC).

Commercial Business Units – s. 166 regulations

Commencing the 2017-2018 financial year, Council has no proposed commercial businesses, as per the Local Government Act definition, for which formal business plans will be prepared and implemented.



OUR TOWNS

Monto

EST 1924



Gayndah

EST 1849



Eidsvold

EST 1887



Mount Perry

EST 1860s



Mundubbera

EST 1863



Biggenden

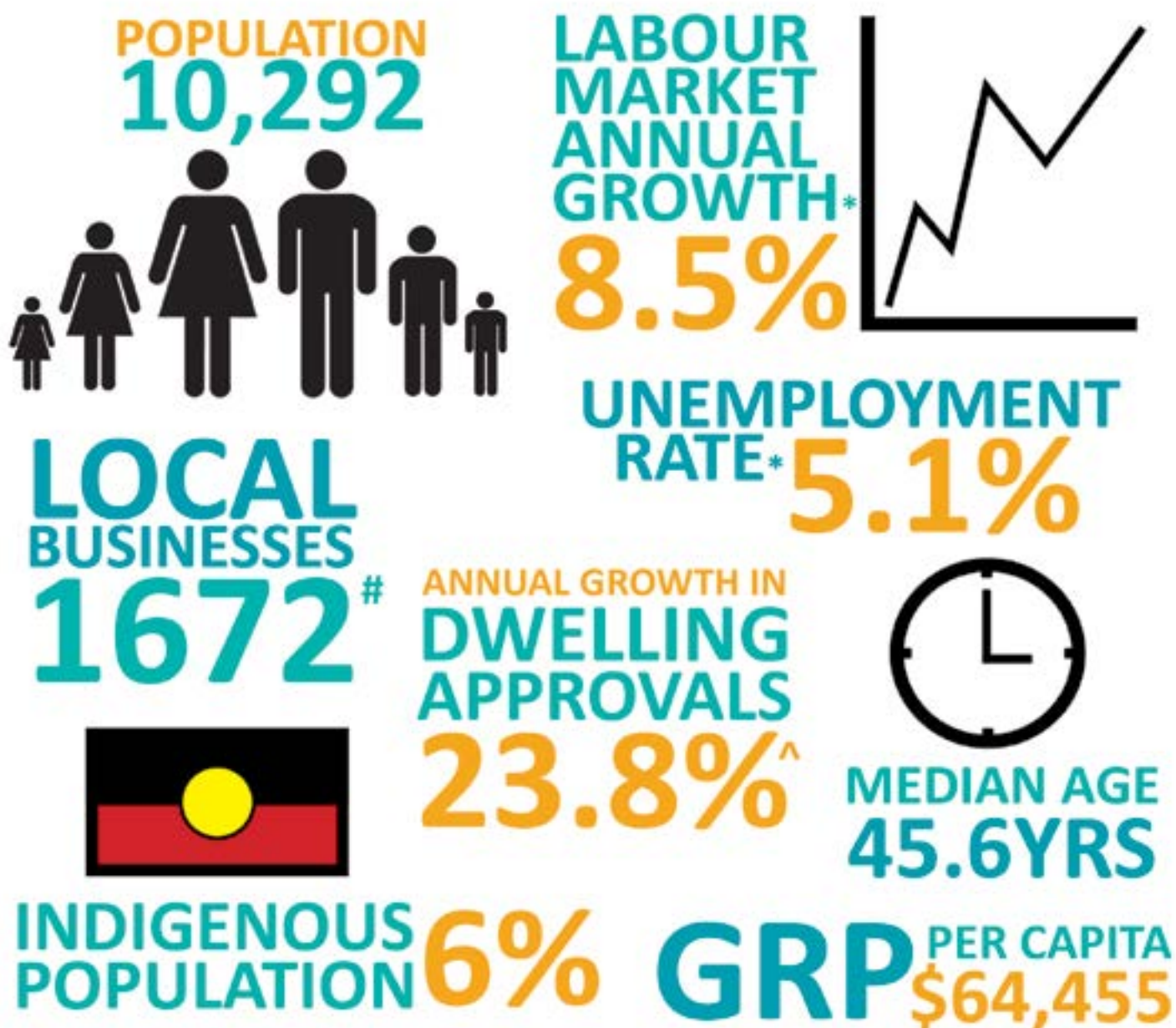
EST 1889



As well as our major townships, the region boasts vibrant villages, including Degilbo, Mungungo, Moonford, Bancroft, Byrnestown, Mulgildie, Abercorn, Gooroolba, Coalstoun Lakes, Didcot, Dallarnil, Kalpowar, Monogorilby, Binjour and a strong rural community which adds to the diversity of lifestyle opportunities to be experienced.

STATISTICS / DEMOGRAPHICS

DID YOU KNOW...



[#] as at June 2015

^{*} March quarter 2016

[^] 2014/2015 year

BIGGER THAN YOU THINK

You can see by the outline that the North Burnett captures an area that could contain Brisbane, Toowoomba and the Gold Coast



AND A WHOLE LOT OF ROADS

This map shows the North Burnett's road network mapped out in a straight line

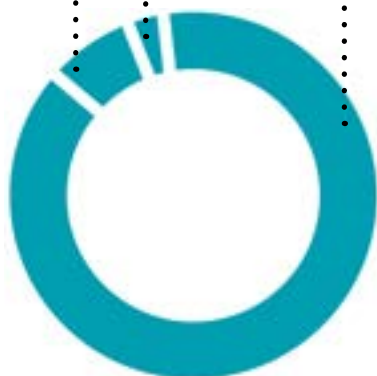


HOW MUCH
TAXATION MONEY
GOES TO
LOCAL GOVERNMENT?

14%
STATE

83%
FEDERAL

3%
LOCAL



HOW MUCH DO
WE LOOK AFTER??



REPLACEMENT VALUE OF TOTAL LAND
AND FIXED ASSETS IN 2014 - 2015
FINANCIAL YEAR WAS

\$438 BILLION[#]

[#] Australian Local Government Association

**“NONE OF US IS AS SMART
AS ALL OF US.”**

- KEN BLANCHARD



**“THE STRENGTH OF A TEAM IS EACH
INDIVIDUAL MEMBER. THE STRENGTH OF EACH
MEMBER IS THE TEAM.”**

- PHIL JACKSON

OUR TEAM

OUR VALUES

We Value

- *Getting things done* well, on time and in budget
- *Passion* for our region and in our work
- *Respectful behaviour* toward all people
- *Team work* where everyone's strengths are utilised
- *Creativity, innovation and ideas*
- *Courage* to always do what is right
- *Challenging the status quo*
- *Learning* from mistakes without placing blame
- Open and honest *communication*

OUR THEMES

1. Our productive region

Pg 13

- 1.1 Jobs and career stimulus
- 1.2 Safe, well maintained and effective local road networks
- 1.3 Safe, well maintained and effective state road networks
- 1.4 Events
- 1.5 Implementation of Tourism Strategy
- 1.6 Diversification of the economy through research of potential new industries
- 1.7 Planning to facilitate industrial, commercial and residential growth
- 1.8 Improving transport routes for product and produce

2. Our happy, healthy and safe region Pg 17

- 2.1 Secure, contemporary telecommunications and information technology platforms for our community
- 2.2 Community health and wellbeing services that meet community priorities
- 2.3 Housing
- 2.4 Increase public transportation options
- 2.5 Lobby for adequate policing and emergency services

3. Our united region

Pg 20

- 3.1 A region for all ages
- 3.2 A region for all abilities
- 3.3 A region for all interests
- 3.4 Art and culture
- 3.5 One team
- 3.6 United communities
- 3.7 Global and regional relationships
- 3.8 Attractive streetscapes and surrounding areas



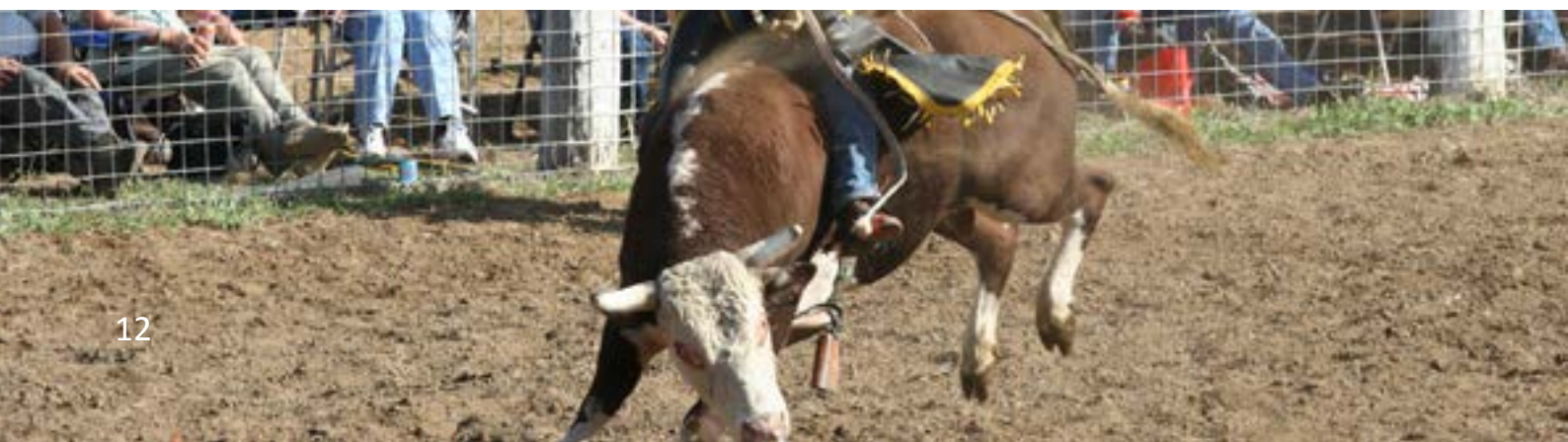
4. Our vibrant and naturally beautiful region Pg 24

- 4.1 Beautiful parks and gardens
- 4.2 Celebrating our waterways
- 4.3 Town streetscapes
- 4.4 Regional Planning Amenity and Aesthetics Policy
- 4.5 Protection of cultural heritage
- 4.6 Natural resource protection

5. Our efficient and effective council

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- 5.1 Customer focused
- 5.2 Asset management
- 5.3 Urban water supply and sewerage
- 5.4 Future financial sustainability
- 5.5 Waste management
- 5.6 Good governance
- 5.7 An employer of choice
- 5.8 Productive partnerships
- 5.9 Aviation
- 5.10 Environmental health
- 5.11 Disaster management
- 5.12 Cemeteries
- 5.13 Building and plumbing certification
- 5.14 Biosecurity management
- 5.15 Animal control
- 5.16 Trade Waste
- 5.17 Natural resource management
- 5.18 Elected members
- 5.19 High level of reliability in all our agricultural water





THEME 1: OUR PRODUCTIVE REGION

Providing the region with lobbying support, regional policy, regional infrastructure and planning and a strong regional identity that shapes a robust, diverse economy into the future.

WHY: People of working age move to or stay in regional areas when they have employment. We need to attract and retain people to/in the region and diversify our economy to assist regional sustainability into the future.



HOW WILL WE ACHIEVE THIS?

1.1 Jobs and career stimulus

- 1.1.1 New business attraction through a region wide ideas package which will also increase capital investment in the region by development of a regional investment information pack
- 1.1.2 Facilitate local business access to specialist advice, information and services
- 1.1.3 Continue to work through, and in partnerships, to increase employment opportunities for indigenous peoples
- 1.1.4 Advocate for North Burnett Regional Council to engage in private works including access as a supplier of choice to State and Federal Governments

1.2 Safe, well maintained and effective local road networks

- 1.2.1 Implement asset and maintenance strategy including an intervention level document for Council road network
- 1.2.2 Implement asset and maintenance strategy including an intervention level document for Council bridges structures

1.3 Safe, well maintained and effective state road networks

- 1.3.1 Prioritise upgrades to the State road network to improve safety and connectivity
- 1.3.2 Advocate on behalf of our region on advisory bodies and forums
- 1.3.3 Cooperation with State and Commonwealth Governments to enhance the transport network

1.4 Events

- 1.4.1 Proactively engage with community and other partners to promote activities and events that support community well-being and economic outcomes

1.5 Implementation of Tourism Strategy

- 1.5.1 Plan, design and develop a sustainable Tourism Strategy that services and encourages economic growth within the region
- 1.5.2 Review and implement the RM Williams Australia Bush Learning Centre Management Plan
- 1.5.3 Undertake Council owned caravan parks with appropriate business and entrepreneurial acumen



1.6 Diversification of the economy through research of potential new industries

- 1.6.1 Promote and advocate for the region and our diverse range of industries to attract people to live, invest and visit the region
- 1.6.2 Develop and maintain strong local to global connections
- 1.6.3 Identify opportunities for the future use of Narayan and manage for the best outcome for community and industry
- 1.6.4 Advocate and partner with the Wide Bay Resource Group to promote sustainable economic opportunities for the region

1.7 Planning to facilitate industrial, commercial and residential growth

- 1.7.1 Review land supply and uses as required to meet community and business needs
- 1.7.2 Undertake programmes to promote liveability (including urban design and affordable housing)

1.8 Improving transport routes for product and produce

- 1.8.1 Work with industry. Facilitate discussions with the heavy vehicle sector to map current and future networks and needs
- 1.8.2 Work with the National Heavy Vehicle Regulator (NHVR) on improving effectiveness of the heavy vehicle system

1.9 Aviation

- 1.9.1 Safe and well maintained aviation facilities for all six communities

1.10 Embracing new technologies

- 1.10.1 Monto biohub





THEME 2: OUR HAPPY, HEALTHY AND SAFE REGION

Ensuring the region is provided with access to adequate products and services to secure our community's health and wellbeing.

WHY: Choosing to live regionally should not limit our ability to access quality healthcare, education, transportation and telecommunications.



HOW WILL WE ACHIEVE THIS?

2.1 Secure contemporary telecommunications and information technology platforms for our community

2.1.1 Adequate telecommunication coverage to ensure public safety and attraction of new businesses and industries

2.1.2 Build digitally connected communities

2.2 Community health and wellbeing services that meet community priorities

2.2.1 Effective health and well being services delivered through the region

2.2.2 Advocate for provision of agency health and welfare services in non-traditional settings

2.2.3 Council future facilities required for an aging population

2.2.4 Optimise service delivery by all levels of government and agencies

2.3 Housing

2.3.1 Review of Council operated social housing

2.3.2 Review of Council owned staff housing

2.4 Increase public transportation options

2.4.1 Operate and enhance North Burnett Transport Service

2.4.2 Safe and well maintained aviation facilities for all six communities

2.4.3 Maintain and improve public transport routes / availability

2.5 Lobby for adequate policing and emergency services

2.5.1 Advocate to maintain and improve the provision of policing and emergency services for the region





THEME 3: OUR UNITED REGION

Ensuring the North Burnett will be a region where everyone is made to feel part of the community. A community where everyone will love to work, live and visit.

WHY: A united region is a strong region. Yes, we are six main townships and multiple villages who all have their own histories and futures, however, together we are one dynamic region.



HOW WILL WE ACHIEVE THIS?

3.1 A region for all ages

- 3.1.1 Build a community for all ages
- 3.1.2 Child care facilities meet community needs
- 3.1.3 Age friendly communities
- 3.1.4 Community services meets community needs
- 3.1.5 Develop a child and youth friendly environment
- 3.1.6 Child and youth friendly community through structures that support the planning and development of child and youth strategies, policies and programmes

3.2 A region for all abilities

- 3.2.1 Improved accessibility in council infrastructure
- 3.2.2 Maintain and improve the footpath network in our communities

3.3 A region for all interests

- 3.3.1 Develop and implement a Sport and Recreation Plan
- 3.3.2 Encourage and support community sport and recreational groups

3.4 Art and culture

- 3.4.1 Continue to be an active partner in the Regional Arts Development Fund programme
- 3.4.2 Review and implement Arts and Cultural Strategy
- 3.4.3 Encourage and support community sport and recreational groups

3.5 One team

- 3.5.1 Promote a values based culture that appreciates and empowers its workforce
- 3.5.2 Develop and implement the “One Team” strategy



3.6 United communities

- 3.6.1 Develop and implement a social cohesion/multicultural strategy
- 3.6.2 Work in partnership with Indigenous communities
- 3.6.3 Volunteers are supported and encouraged
- 3.6.4 Community grants program which encourages community organisations and develops community capacity
- 3.6.5 Seasonal workers strategy which addresses social issues and supports and encourages cultural diversity
- 3.6.6 Library services developed as community hubs and provide one-stop-shop for all council services
- 3.6.7 Support and promote our villages and small communities

3.7 Global and regional relationships

- 3.7.1 Support and involvement in Sister City arrangements and associations, and develop cultural and economic opportunities through Sister Cities programme
- 3.7.2 Partnerships at local, regional, state and national levels maintained and improved

3.8 Attractive streetscapes and surrounding areas

- 3.8.1 Develop and implement a regional Style Guide for Council brands and publications
- 3.8.2 Regional signage and branding for each community celebrating community desires which incorporate regional branding
- 3.8.3 Consistent regional and localised streetscape and signage
- 3.8.4 Prepare and implement township streetscape plans





THEME 4: OUR VIBRANT AND NATURALLY BEAUTIFUL REGION

Developing a sense of place where the region's culture, aesthetics, environment, infrastructure, recreation and entertainment improve the liveability of the community.

WHY: By increasing the liveability of the North Burnett we encourage people to stay or move to our region. Beautiful spaces make us proud and provide recreation and entertainment opportunities to the community.



HOW WILL WE ACHIEVE THIS?

4.1 Beautiful parks and gardens

- 4.1.1 Provide attractive and well maintained parks and open spaces
- 4.1.2 Provide parks, playgrounds, sporting, recreational and aquatic facilities that meet the needs of our community
- 4.1.3 Maintain parks and open spaces

4.2 Celebrating our waterways

- 4.2.1 Implement River Asset Management Plan for river assets
- 4.2.2 Promote major tourism assets include water storage sites

4.3 Town streetscapes

- 4.3.1 Prepare and implement township streetscape plans

4.4 Regional Planning Amenity and Aesthetics Policy

- 4.4.1 Review land supply and uses as required to meet community and business needs
- 4.4.2 Implement an Amenity and Aesthetics Policy

4.5 Protection of cultural heritage

- 4.5.1 Manage and promote natural resources, including culturally significant sites in a responsible and sustainable manner

4.6 Natural resource protection

- 4.6.1 Develop and implement a Natural Resource Management Plan and programme in line with Council adopted policy and statutory requirements





THEME 5: OUR EFFICIENT AND EFFECTIVE COUNCIL

Local Government is more than a provider of municipal services. It is the level of government charged with creating vibrant, diverse, supportive and sustainable communities.

WHY: Ensuring Council provides value for money services, is customer focused and responsive to community need ensures good community outcomes. A Council which upholds the five principles of the Local Government Act whilst delivering vital infrastructure and services will maintain and grow our region.



HOW WILL WE ACHIEVE THIS?

5.1 Customer focused

- 5.1.1 Excellence in customer service to our community
- 5.1.2. Actively engage with the community to inform, educate and share council decision making processes and outcomes

5.2 Asset management

- 5.2.1 3/5/10 year Asset Management Plans developed and implemented for all asset groups
- 5.2.2 Ensure that the assets maintained and constructed are appropriate to the current and future needs of the region

5.3 Urban water supply and sewerage

- 5.3.1 Adequate, reliable and high quality potable water supplies and effective and improved delivery of urban water supply
- 5.3.2 Effective and efficient delivery of waste water services and improved sewerage network reliability and delivery
- 5.3.3 Sufficient water allocation to meet user requirements

5.4 Future financial sustainability

- 5.4.1 Undertake robust and accountable financial, resource and infrastructure planning and management to ensure affordable and sustainable outcomes for our community
- 5.4.2 Operational and Capital Budgets programme delivery on time and within budget

5.5 Waste management

- 5.5.1 North Burnett Regional Waste Management Strategy reviewed and implemented
- 5.5.2 Active partner with the Wide Bay Burnett Regional Organisation of Councils (WBBROC) Regional Waste Management Strategy



5.6 Good governance

- 5.6.1 Commit to open and accountable governance to ensure community confidence and trust in Council and our democratic values
- 5.6.2 Compliant with relevant legislation
- 5.6.3 Deliver reliable internal support services

5.7 An employer of choice

- 5.7.1 Promote a values based culture that trains, develops, appreciates and empowers its workforce
- 5.7.2 Provide leadership and contemporary management systems that drive a coordinated and connected organisation
- 5.7.3 Foster and support a culture of employee health, safety and well-being
- 5.7.4 Implement and maintain 'SafePlan' Work Health and Safety Management Plan and system

5.8 Productive partnerships

- 5.8.1 Encourage partnerships for the benefit of the region, our community and economy

5.9 Aviation

- 5.9.1 Safe and well maintained aviation facilities for all six communities

5.10 Environmental health

- 5.10.1 Provide environmental health services which include health, infectious, vermin, vector and other relevant controls to a high standard in line with community expectations and legislative compliance

5.11 Disaster management

- 5.11.1 Effective disaster management operations in accordance with the Disaster Management Plan
- 5.11.2 Disaster mitigation
- 5.11.3 Effective natural hazard management
- 5.11.4 Effective disaster recovery activity in accordance with the Disaster Recovery Plan



5.12 Cemeteries

5.12.1 Provide cemeteries that meet the needs of our community

5.13 Building and plumbing certification

5.15.1 Safe swimming pools strategy

5.14 Biosecurity management

5.14.1 Biosecurity plan

5.14.2 Maintain and control feral animals and weeds

5.15 Animal control

5.15.1 Provide animal control services to a high standard in line with community expectations and legislative compliance

5.16 Trade waste

5.16.1 Develop and implement a Trade Waste Management Plan and inspection programme in line with Council adopted policy and statutory requirements

5.17 Natural resource management

5.17.1 Develop and implement a Natural Resource Management Plan and programme in line with Council adopted policy and statutory requirements

5.18 Elected members

5.18.1 Provide elected members with opportunities and access to quality training, professional development, and networking at a local, regional, state and national level

5.19 High level of reliability in all our agricultural water

5.19.1 Enhance water security within our region

5.19.2 Increase water supply network reliability

5.19.3 Advocate on behalf of our region on advisory bodies and forums





Adoption by Council

The North Burnett Regional Council 2017-2022 Corporate Plan was adopted by Council at the General Meeting in Gayndah on the 14th of June 2017. (Resolution Number 221-06-2017)

Version: 1

Copies of the Corporate Plan

Copies of both the Corporate Plan and the Annual Report are available free of charge electronically on council's website - visit: www.northburnett.qld.gov.au or can be viewed at any Council Library.

Contact Us

All written communications to be addressed to:

'The Chief Executive Officer'
North Burnett Regional Council
PO Box 390
34-36 Capper Street
GAYNDAH QLD 4625

Phone: 1300 696 272 (1300 MY NBRC)
Fax: (07) 4161 1425
E-mail: admin@northburnett.qld.gov.au

Twitter: @NorthBurnettRC
Facebook: www.facebook.com/north.burnett.regional.council

ABN: 23 439 388 197

COMMENTS

Please use this form to provide feedback to Council.

Each comment form will be reviewed by Council's Management Executive Group and be included in the annual review of the Corporate Plan which will be tabled at a General meeting of Council.

Please send this form to North Burnett Regional Council PO Box 390, Gayndah Qld 4625 or email to admin@northburnett.qld.gov.au. Mark to the 'Attention of the CEO'.

NAME

ADDRESS

EMAIL

(Council would like to acknowledge receipt of your feedback)

YOUR COMMENTS

On the Vision and Mission

Key Topic Areas

1. Our Productive Region

2. Our Happy, Healthy and Safe Region

3. Our United Region

4. Our Vibrant and Naturally Beautiful Region

5. Our Efficient and Effective Council

Council thanks you for the time taken in sharing your thoughts with us. Should you have any enquiries regarding the Corporate Plan, please contact the CEO on 1300 696 272 (1300 MY NBRC).

Information Privacy Act Collection Notice

North Burnett Regional Council is collecting this information in order to acknowledge receipt of your feedback and ensure that your feedback is included in the annual review of the Corporate Plan. This information will not be disclosed to any third party without your written or verbal authorisation unless required by law.